

To our clients, partners and friends:

Since 1865, the San Antonio Express-News has been your daily paper, your trusted partner to reach your customers and grow your business. Through it all – two world wars, the Great Depression, and countless waves of tech disruption -- we have been there for you. And we will continue to be there for you, despite the difficult times our society is going through.

I'm the grandson of a newspaper publisher, and I've spent my entire life in the industry. Our business has changed a lot over the years, and it will continue to change. What won't change is the importance of independent journalism to an engaged and informed citizenry and a platform for you to engage with your customers and community. I can't recall a time when accurate local reporting and a trusted, go-to resource have been more important.

Every business has had to adjust to the disruptions caused by the coronavirus pandemic. We are adjusting, too. The majority of our San Antonio Express-News employees temporarily are working from home out of an abundance of caution and concern for their safety and well-being despite no known cases of coronavirus at our facilities.

I want to assure you that while our physical offices will be closed, our team is fully engaged and diligently working to support you and your business. We have been prepared for just this scenario and have deployed technology to assure that all sales, support, creative and digital services are operational regardless of employee location. All email and phone contact information you have for the team working your account is functional and will reach your support group wherever they are working from. Should you have trouble reaching anyone, feel free to contact our CRO, Raj Ramanan at 210-250-3108 / raj.ramanan@express-news.net and our VP of Sales, Jeff Lawrence at 210-250-3765 / Jeffrey.lawrence@express-news.net, directly.

Our print and digital products are always an important local information source, especially so during times of community stress. We are committed to publishing daily across all print and digital platforms in order to keep you and our community abreast of the latest developments. In that vein, should you have any information that you feel would benefit our readers concerning your business related to the coronavirus please reach out. Our traffic has seen significant growth as the community looks to our local coverage as a trusted partner.

Finally, Service to community is a touchstone for San Antonians. We are not called Military City USA for nothing. Three charitable organizations need our help.

- The San Antonio Food Bank has launched a coronavirus preparedness campaign to provide a 14-day food supply and preparedness kits to 300,000 households. More information is available at www.safoodbank.org/cvprep.
- The South Texas Blood & Tissue Center has warned that the community blood supply is at risk due to widespread cancellations of blood drives. People can schedule individual appointments to donate, allowing for social distancing. To schedule an appointment, visit www.southtexasblood.org/give-now.
- Meals on Wheels San Antonio needs volunteers and donations: www.mowsatx.org/coronavirus.

There are countless ways to contribute. Since senior citizens are at high risk for contracting the novel coronavirus, their safest option is often to shelter in place. In support, my wife and I are making a \$2,500 donation to Meal on Wheels San Antonio and have made an appointment to give blood.

I wish you the best of health. Thank you for your dedication to our community. Thank you for supporting the Express-News. Thank you for your continued business. We look forward to helping you deliver your message to our local community across all platforms. Our subscribers and advertisers are our lifeblood. I look forward to connecting with all of you on the other side of this fight. Please feel free to contact me directly at Mark.Medici@Express-News-net.

Sincerely,

Mark Medici
Publisher, San Antonio Express-News