

Minimum System Requirements for Optimal Learning Experiences

Minimum system requirements for Users (no Administration access):

- Internet Explorer 11+, EDGE, or the latest version of Google Chrome
- 1GH Pentium Processor
- 512MB Ram
- Screen resolution 1024x768

Minimum system requirements for LMS Administrators:

- Internet Explorer 11+, EDGE, or the latest version of Google Chrome
- 1GH Pentium Processor
- 1GB Ram
- Screen resolution 1024x768

The following optional configuration settings may also be necessary.

Set up Internet Explorer with the following settings:

Change Pop-up Blocker Settings in Internet Explorer as follows:

1. Launch Internet Explorer
2. Click Tools >> Pop-up Blocker >> Pop-up Blocker settings
3. Type the following: https://*.convergencetraining.com in the Address of website to allow field.
4. Click the Add button
5. Click the Close button

Add Convergence Training to Trusted Sites as follows:

1. Launch Internet Explorer
2. Click Tools >> Internet Options
3. Click the Security tab
4. Click the Sites button in the Trusted sites section

5. Type the following: https://*.convergencetraining.com in the Add this website to this zone field.

6. Click the Add button
7. Click the Close button
8. Click the OK button

Change Compatibility View settings as follows:

1. Launch Internet Explorer
2. Click Tools >> Compatibility View Settings
3. Uncheck the Display intranet sites in Compatibility View and the Use Microsoft compatibility lists checkboxes
4. Click the Close button