

## Areas of expertise

### IT systems management & support

- » System administration
- » Computer operations/ batch/scheduling
- » Storage area network (SAN) support
- » COTS and GOTS application and administration
- » Asset management and inventory
- » Desktop IT support, server and database administration
- » Email and mobile device support

### Information assurance & cybersecurity

- » Adherence to DOD and Army security policies
- » HIPAA compliance
- » PII and PHI security
- » Proactive risk monitoring and reporting
- » Vulnerability scans, POAM updates, FISMA reporting

### Engineering, testing & evaluation

- » Systems engineering and analysis
- » Configuration management
- » Project management
- » Operational testing and evaluation, including UAT
- » Post-deployment system technical support and training
- » On-site support for contingency operations

### Application development & web services

- » Database and website support
- » Agile development approach
- » Custom application development
- » Third-party applications support
- » Business process reviews/re-engineering
- » Web design, development and maintenance



TIME TO INNOVATE.

## MainSpring capabilities

MainSpring, Inc. is an IT strategy and consulting firm that arms organizations with the strategy, tools and resources to impact their mission.

Founded in 1993, MainSpring is headquartered in Frederick, Md., with offices in Towson, Md., Florida, Ohio, Washington and Wisconsin.

### Awards & certifications

Microsoft Certified Silver Partner; ACTC on staff; FileMaker Business Alliance Platinum; FileMaker Certified Trainer; FileMaker Excellence Award Americas Growth Partner of the Year 2012-2016, FileMaker Excellence Award Community Leader of the Year 2014, 2016; Frederick County Best Places to Work 2017; MSPMentor Pioneer 250 Managed Service Provider 2016-2017; Accredited Managed Services Provider; Washington Business Journal Top Training Company; Workplace Excellence Seal of Approval 2006-2014; EcoLeadership Award 2009-2014; Washingtonian Magazine Great Place to Work 2013; Inc. 5000 list 2009-2014

### Satisfied customers

- » Ft. Detrick (USACEHR, MC4)
- » US Treasury Department Office of Printing & Graphics
- » NIH
- » Food and Drug Administration
- » United States Geological Survey
- » National Park Service
- » NASA
- » Johns Hopkins University
- » Howard Hughes Medical Institute
- » The Humane Society US
- » Cure International

### NAICS codes

- » 238210
- » 443142
- » 511210
- » 518210
- » 541511
- » 541512
- » 541513
- » 541519-1
- » 541519-2
- » 561320
- » 611420

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