

ProSuite customer referral program

Frequently asked questions (FAQ)

What's the deal?

When your referral becomes a ProSuite client, your organization will get **one month of ProSuite services for FREE**. Plus, we'll send *you* a **thank you gift** because we appreciate your connections.

How do I make the connection?

Whatever is easiest for you. Call 301.948.8077, email hello@gomainspring.com, use LinkedIn or [complete the form on our website](#). All we ask is that you let them know we'll be reaching out to them. Yes, it's that simple, and it's worth it.

Who qualifies?

If you're a MainSpring ProSuite client, you qualify.

Should I tell anyone in my organization about my referral?

Yes, let your organization's primary point of contact (POC) with MainSpring know. Unless that's you—in which case, you can scream it from the hilltops! If you don't know who you should tell at your company, just ask and we'll let you know.

How much am I saving my company with one-month of ProSuite services for free as a result of this referral?

Each organization's ProSuite monthly service charge varies. Check with your organization's primary POC for details.

When do I get my gift for making the connection between my referral & MainSpring?

After MainSpring meets with your referral, we'll send you a gift! Give us a couple of weeks though; we like to tailor our gifts to our fans.

When does my company get the one month of ProSuite services for free?

Three months after your referral has partnered with MainSpring. As soon as we know the date, we'll let you know. That way, you can plan to take the month's saving and blow it at the casino, buy all new iPads for your employees or stash it for a rainy day.

How do I check the status of my referral?

We'll keep you posted throughout the process, but you can also check in with our Chief Strategy Officer (CSO), [Ray Steen](#), at any time.

Do you know of a small business leader in the Washington, D.C., Maryland or Virginia (DMV) metro area who would benefit from our unique perspective around technology costs and results? If so, please introduce us. We'll make your connections count.

[Use our one-pager to help you network and show what we do!](#)