Cremation WITH CONFIDENCE™

Our 10-Step Cremation Process

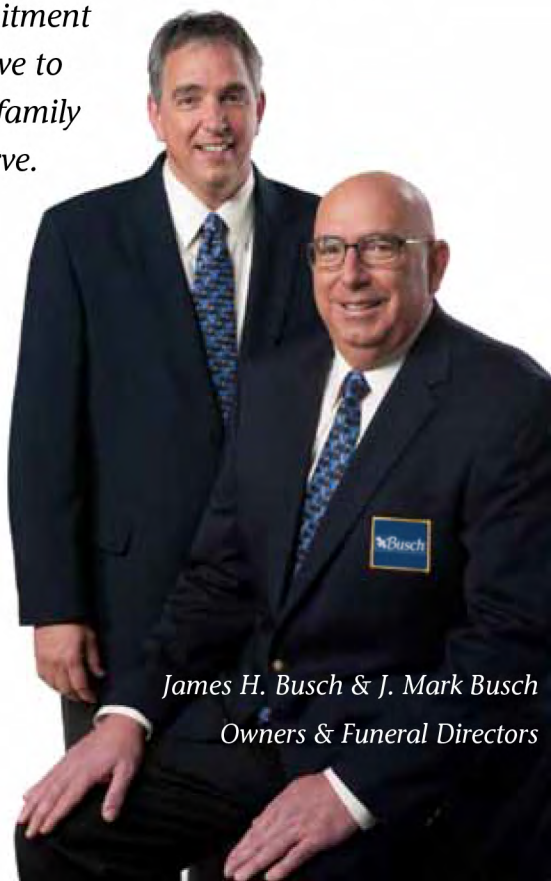
Busch

Cremation • Burial • Pre-Planning

"We believe in our cremation process so much, that we exclusively offer the Cremation with Confidence™ Guarantee."

We understand, due to national scandals, that those who choose cremation might have doubts about the process and procedures of cremation. Our 10-step cremation process guarantees that your loved one never leaves our care and that the cremated remains returned to you are those of your loved one.

This brochure will help answer any questions you may have about our 10-step cremation process,and the commitment we have to every family we serve.



James H. Busch & J. Mark Busch
Owners & Funeral Directors

One...
Your loved one never leaves our care.

Many other funeral homes hire third party crematories, typically located in a warehouse district. These funeral homes transfer your loved one to outside cremation services, making it impossible for the funeral home to manage and supervise the cremation.

We have our own crematory, so all your services are handled and managed by our certified staff and your loved one never leaves our care.

Two...
Safeguarding personal identity.

To ensure security, a personal identification band is placed on your loved one at the moment your loved one is transferred to our care.

Three...
Unique tracking system.

Upon arrival, your loved one is logged into our tracking system and assigned an identification number, which is stamped into a metal identification tag. This number is used to track every phase of the cremation process. Our tracking system includes date and time of arrival at our facility and name of the transfer technician. Personal belongings are catalogued and placed in a secure area for their return to the family.

Four...
Family identification.

Our staff will bathe and dress your loved one in the clothes provided by the family or a gown we provide. Then, we will ask you, or a representative, to positively identify him or her prior to cremation.

Five...
Checks and balances.

Two individuals, a cremation technician and a funeral home staff member, will review all cremation paperwork and permits. This is to ensure authorizations and permits have been received and have been properly documented. Once all documentation is verified, both staff members must sign the cremation order prior to the cremation.

Six...
Cremation log book.

Immediately prior to the cremation process, your loved one is taken to the cremation chamber and their personal identification is noted in our cremation log book. This log shows the name of the individual, date and time of the cremation, identification number and crematory operator's name. Our crematory log is dated and the start time is noted and initialed by a cremation technician before and after the cremation.

Seven...
Details during the cremation.

The crematory checklist, identification card and metal identification tag are placed on the outside of the cremation chamber during the cremation process.

Eight...
Details after the cremation.

After the cremation is complete, the cremated remains are placed with the metal identification tag into an urn. The identification card is placed into our permanent files.

Nine...
Return of the cremated remains.

Our staff will notify you to schedule a time for receipt of the cremated remains. We will personally deliver the cremated remains to meet you at the cemetery or arrange to deliver them to your home or other designated location.

Ten...
Celebration of life.

We will assist in planning a funeral or memorial service, either before or after the cremation, which will appropriately celebrate the life of your loved one. A meaningful ceremony provides an opportunity for family and friends to pay tribute to your loved one and to share the memories of a lifetime.

Call us today to ensure your family receives the

Cremation WITH **CONFIDENCE**™ GUARANTEE

Busch

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"Locally Owned & Family Operated Since 1905."

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