

# SOCIAL MEDIA TERMS OF USE

Craig Bigelow is an Authorised Representative of My Dedicated Advisory ABN (30 610 561 263 AFSL No 485683) (we, us, our, or Craig Bigelow offers the Facebook, YouTube, LinkedIn and Instagram pages (our Facebook, YouTube, LinkedIn and Instagram Page) as a service to provide you with information about us, our services, our events and other material of interest. Our social media pages are available to the public and are openly available to all social media users.

In accessing and using our social media pages, you must comply with the Terms of Service of each social media platform and also our own Social Media Terms of Use.

Craig Bigelow:

- does not endorse any comments, advice, statements, visuals, videos or other material (Content) posted on our social media pages;
- does not represent or warrant the accuracy of the Content posted on our social media pages; and
- will not be liable for any Content posted on our social media pages, including Content posted by any third party.

Whilst we will make all reasonable commercial efforts to monitor the Content that you post on our social media pages, we expect that you will not post any Content that we may deem to be defamatory, abusive, offensive, intimidating, discriminatory, vilifying, racist, sexist, or that may be in breach of any law or industry code. In the event that you do post such material, we reserve the right to remove that material from our social media pages immediately and without notice to you.

Craig Bigelow may, from time to time, provide hyperlinks to social media pages belonging to third parties (Linked Pages). We do not control content posted on the Linked Pages and we are therefore not responsible for any content found on them. We provide these hyperlinks for your convenience only, and do not endorse or approve any of the content found within Linked Pages. We do not take any responsibility or warrant the accuracy of any aspect of content or information provided on the Linked Pages.

While we take reasonable precautions to protect the security of our social media accounts (our Account), there remains a risk that our Account may be hacked or hijacked by a third party. In the event that this occurs, we will use reasonable efforts to ensure that we regain control of our Account as quickly as possible. However, we are not responsible for any inappropriate Linked Pages or Content posted while our Account was not under our control.

Craig Bigelow takes reasonable care to ensure that our intellectual property or trademarks are not misused by a third party. However, if a third party uses our intellectual property or trademarks to promote spam links to third party websites (Spam) or malicious software, we will use reasonable efforts to ensure that the unapproved content is removed from our social media pages as quickly as possible. We are not responsible for any Content posted or damage caused by the Spam or malicious software. If you are unsure whether a link or social media page is associated with, or approved by Craig Bigelow, please contact us at [admin@truepride.com.au](mailto:admin@truepride.com.au)

Craig Bigelow may also remove without notice to you, any unapproved Content that is commercial in nature. Craig Bigelow is not responsible for any third-party advertising material that may be displayed by Facebook, YouTube, LinkedIn and Instagram on our social media pages.

Thank you for taking the time to observe our Social Media Terms of Use. Please email [admin@truepride.com.au](mailto:admin@truepride.com.au) if you have any concerns about Content on the True Pride social media pages so that we can take the appropriate action.

Social Media Terms of Use last updated 1st September 2019