MEMBER ENGAGEMENT

Empower Members to Take Control of Their Health

The Member Engagement portal empowers consumers to become active participants in improving their own health and wellness. The portal seamlessly integrates data with other GuidingCare® modules, so members and caregivers can share relevant information, coordinate activities and communicate quickly and intuitively with their care teams.

ACCELERATE ENGAGEMENT

You can facilitate engagement wherever and whenever members are most comfortable – in a browser-based portal or on mobile – thanks to our single, converged codebase.

FACILITATE SECURE MESSAGING

Members can communicate securely with anyone on their care teams, including PCPs, care managers, care coordinators, specialists, community health providers and other designees.

SUPPORT CAREGIVER ACCESS

Members can authorize caregivers to access the portal in support of care planning, appointment scheduling, and more. This function allows members to regulate how much information a caregiver can see within the portal.
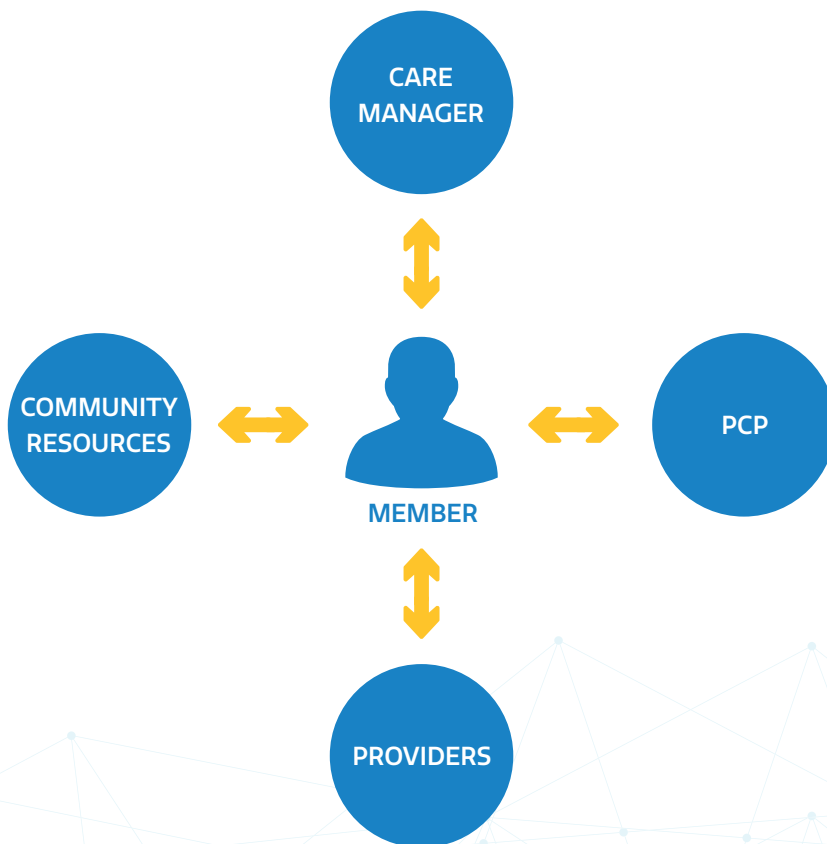
MEET NCQA GUIDELINES

The Member Engagement portal includes numerous NCQA-compliant functions for member self-management. Users can access their personal health records, complete HRAs, view care plan goals and actions, track health and wellness data, and more.

altruistahealth.com

Streamline Communication with Members

The Member Engagement portal seamlessly integrates data with other GuidingCare modules, including Care Management, Utilization Management and Population Health Management, giving members and caregivers easy access to all relevant information. Secure messaging supports interactions between members and their care teams, including PCPs, care managers, care coordinators, specialists, community health providers and other designees.

ABOUT ALTRUISTA HEALTH

Altruista Health was founded in 2007 on a mission to provide innovative healthcare technology solutions that drive significant improvements in cost savings and health outcomes for all populations. Today, Altruista Health's GuidingCare® platform is used by health plans and provider organizations to streamline care management workflows, facilitate coordination among clinical, behavioral and community resources, accelerate quality improvement and promote engagement for more than 38 million members.

CARE MANAGER

COMMUNITY RESOURCES

MEMBER

PCP

PROVIDERS

altruistahealth.com