

# Vizion.ai - Statement on Security & Privacy

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## Information Security and Privacy is in Vizion.ai's DNA

Vizion.ai has personnel and expertise to implement technical, procedural, and administrative controls as part of a rigorous information security management system to maintain service confidentiality, integrity, and availability. Vizion.ai's entire R&D team designs and builds-in security to its entire set of solutions. Rigorous functional and unit-level testing occurs for any new code originated by Vizion.ai.

## Security by Design

Vizion.ai implements a complete microservice architecture, abstracting any infrastructure and thus allowing each tenant and customer to operate on the concept of least privilege. This greatly reduces any threat or attack on the surface area, and external access at the operating system (Linux) or Runtime (JVM) are eliminated. Custom extensions, plug-ins, or any other external code executables are not permitted, which further reduces the attack risks.

Vizion.ai utilizes various account security features, including token-based MFA, password strength enforcement, and SSO systems such as ADFS. Vizion.ai also builds-in other security features to isolate and ensure each customers' data and service remains logically and physically separated. By default, all external communication is executed over encrypted TLS. All data persisted and stored in Vizion.ai is encrypted at rest with AES-256 or stronger bulk ciphers. All cryptography operations are authenticated and entrusted with Vizion.ai's Certificate Authority and follow administrative and technical controls.

## Security by Process

Security by process includes rigorous procedures to re-validate all external, non-Vizion.ai sourced components. These components include FOSS and includes Elasticsearch itself. Vizion.ai's processes continuously scan for vulnerabilities in conjunction with MITRE CVE and other OSINT threat intelligence services. Penetration testing occurs on a regular basis for software components.

## Hosted on and Partnered with AWS

Vizion.ai is hosted on Amazon Web Services (AWS). As part of Vizion.ai's partnership with AWS, Vizion.ai regularly reviews the practices and capabilities to ensure optimal physical and logical security measures are applied.

## Other Resources

For more information about the Privacy Statement in adherence to regulations such as GDPR and CCPA and the Terms of Service, visit <https://app.vizion.ai>

Vizion.ai partners with and is hosted on Amazon Web Services (AWS). Visit AWS's statement on compliance and accreditation here: <https://aws.amazon.com/compliance/programs/>