Temperature check
We will be taking member’s temperatures before every flight. Any member or guest with a temperature above 100.4° will not be allowed to board the aircraft.

Masks inflight & lounge
All members are required to wear face masks during flight and in the lounge. Failure to wear your own may result in a refusal of service.

At-risk cohorts
Failure to comply with any of the above mandatory policies may result in a refusal to fly if you will be on board with a member in a known at-risk cohort. If you are yourself in an at-risk cohort please consider not flying.

Hand sanitizer
Hand sanitizer is available at the kiosk for member use. We encourage all members to apply before and after every flight.

Signs of symptoms
We ask all members to take the necessary personal precautions. Please do not travel with Surf Air if you are experiencing signs of cold or flu.

Antimicrobial fogger every day
All aircraft are sprayed using an antimicrobial each day in order to disinfect every square inch of the plane.

Cabin disinfectant every flight
Every surface of the aircraft’s interior is thoroughly sanitized using EPA-registered disinfectants that comply with CDC’s guidance.

ClearCabin surface solution
All surfaces of the aircraft have been treated with ClearCabin, the industry-leading antimicrobial solution lasting up to 90 days that helps destroy microorganisms upon contact with any surface.

Social distancing in lounge
Please honor the 6-foot social distancing rules recommended by the CDC while in the common lounge space.

No handshakes
We’re not trying to be rude. Our friendly ground team will refrain from touching all members.

Protective equipment
Flight Concierge are required to wear a face mask and gloves at all times and gloves when handling luggage.

Washing hands
Flight Concierge are required to wash their hands before and after every flight.

Luggage carts & kiosks
The luggage carts and kiosks are thoroughly wiped with EPA-registered disinfectants after every use.