STATE OF CALIFORNIA—HEALTH AND HUMAN SERVICES AGENCY
DEPARTMENT OF SOCIAL SERVICES
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CDSS

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April 21 2020   PIN 20-11-CCLD

TO: ALL CCLD FACILITY LICENSEES AND PROVIDERS
              ALL CERTIFIED ADMINISTRATORS
              ALL ADMINISTRATOR CERTIFICATION TRAINING PROGRAM
              VENDORS

              Original signed by Pamela Dickfoss
FROM: PAMELA DICKFOSS
              Deputy Director
              Community Care Licensing Division

SUBJECT: **COMMUNITY CARE LICENSING DIVISION ONLINE RESOURCES ON CORONAVIRUS DISEASE 2019 (COVID-19)**

Provider Information Notice (PIN) Summary

PIN 20-11-CCLD announces a dedicated COVID-19 landing page on the Community Care Licensing Division website where all licensees, certified and approved homes, providers, and the public can access online resources related to COVID-19.

The California Department of Social Services, Community Care Licensing Division (CCLD) has established a dedicated "Stay Informed on Coronavirus Disease (COVID-19)" landing page on its website to provide resources of interest to CCLD-licensed facilities on Coronavirus Disease 2019 (COVID-19).

This page features three one-click buttons that reveal sections with more information about the following:

- Provider Information Notices (PINs)
- Additional Resources
- Hot Topics

Brief summaries of each section are below.

Provider Information Notices

The *Provider Information Notices (PINs)* section houses both CCLD-wide PINS that apply to all facility and program types and PINs that apply to specific facility and program types. PINs are categorized as follows:

- Community Care Licensing Division (CCLD) (applies to all facility types)
- Adult and Senior Care (ASC) Program
- Child Care Program (CCP)
- Children's Residential Program (CRP)

Note: All PINs are available in English. Some PINs have been translated into other languages.

Additional Resources

The *Additional Resources* section provides a one-stop place for other COVID-19 resources, that are in addition to PINs released by CCLD. Examples of resources found in this section include:

- [Coronavirus (COVID-19) in California](#), which provides information on the COVID-19 stay at home order, information on testing and treatment, financial resources, and a variety of other information, which can be accessed in a variety of languages.
- Guidance and links to the [Centers for Disease Control and Prevention (CDC)](#), [World Health Organization (WHO)](#), and [California Department of Public Health (CDPH)](#).
- Contact lists for [Local County Public Health Departments](#) and [Medical Health Operational Area Coordinator (MHOAC)](#)
- [COVID-19 Guidance for K-12 Schools](#)
- Resources for Adult and Senior Care (ASC) Facility Licensees, which include COVID-19-related self-assessment and resource guides, FAQs, best practices for caring for individuals with dementia during COVID-19, and more.

Hot Topics

The *Hot Topics* section provides an overview of other COVID-19-related hot topics, such as temporary workforce for settings that serve children.

Please monitor the CCLD COVID-19 landing page on an ongoing and regular basis for important updates. It may also be helpful to bookmark or "favorite" the page for easy access.

If you have any questions regarding this PIN, please contact your local Regional Office or other designated CCLD program contact:

- [Adult and Senior Care Regional Offices](#)
- [Child Care Regional Offices](#)
- [Children's Residential Regional Offices](#)
- [Home Care Services Bureau](#)
- ACSAdminCertInfo@dss.ca.gov
- ACSVendorInfo@dss.ca.gov