

Dear iKhokha Customers,

Like many of you we have been scrambling over these last two weeks, trying to make sense of this crazy new world.

We have also been brainstorming how we can use our might as iKhokha to help our customers, you, in these unprecedented times. We had an idea that if we could use our network, buying-power and e-commerce capability to procure COVID related items that it could be a big help for our customer base.

We ran a survey to test our thinking and the results were overwhelming - 94% of our customers said they would like us to source masks, sanitiser and gloves for them as a paid-for-service. So we got it done.

We have essentially built a new business to meet your needs in the space of 10 days. Our team has worked around the clock to source high quality products and build the technology tools needed to give you what you need in order to keep your business safe for both your customers and staff.

In the current economic climate we had to pay a premium for these scarce products but we have been able to source certified products and will be offering this as an optional value-added service to all business owners who need these items delivered to their door within 24 - 48hrs.

Hopefully this will make your life just a little bit easier over the coming weeks and allow you to focus on the other challenges that you may be facing.

Good luck to all of you in these incredibly tough times. Just remember that we have your back and we will continue to rack our brains on what else we can do to help support you through this challenging chapter.

Stay safe,

Matt