

BST's BAPP® Technology

Giving employees a voice, enabling them to get results

Frontline workers are present at the point of exposure and their engagement is critical to achieving a safe workplace. Still, many organisations struggle to engage this level effectively in safety activities. Fewer still are able to deploy this powerful resource consistently to reduce exposure.

Engaging and motivating the hourly employee in safety is about meaningful involvement. BST's Behavioural Accident Prevention Process® (BAPP) technology engages frontline employees in their area of expertise: how the work is done.

Using systematic tools proven to achieve industry-best results, BAPP technology is tailored to the needs of your organisation based on four key principles:

- Safety outcomes have a context
- Exposure, not injury, is the best indicator of performance
- Frontline employees are critical partners in safety
- Continuous improvement relies on accurate data and sustainable safety performance



Key Components

Identify Critical Behaviours

We start our work with you by helping you understand the configuration of equipment, tools, procedures, and human action where exposure is created. This analysis allows you to define in observable terms what safe interactions look like in your organisation.

Gather Data

Improving safety consistently requires knowing what is happening to exposure in a quantifiable way. This information is especially important for the small subset of exposures that have a higher likelihood of leading to serious or fatal injuries. We help you train employee observers to collect information on exposure using your own set of safe work definitions. We also work with your team to develop a sampling strategy that captures data on exposure across departments, activities, and shifts.

Provide Feedback

Workplace observations are only the start of identifying exposure. Dialogue during, after, and outside of observations is essential to understanding what is occurring and why. We work with your team to develop feedback skills and practices that serve as a pathway to open and honest discussions about safety. Through peer-to-peer observation and feedback, employees can provide valuable

information about why risks are occurring, how the configuration is working, and what employees are seeing and thinking. This dialogue becomes the platform for effective collaboration in safety and other business objectives.

Remove Barriers

The goal of observation and feedback is to create valid data that helps drive safety action and strategy. We work with your employee teams to help them develop fluency in reading, interpreting, and acting on exposure information. We also help you integrate employee-driven safety activities with other processes and systems for optimal results.

Planning, Assessment, Implementation and Support

With an unparalleled breadth of experience, BST's professionals offer guidance at each stage of the engagement while helping you build the internal resources to sustain and enhance your employee-driven systems. BST resources continue to support you as the implementation matures. Through report analysis training and data services, internet resources, sustainability reviews, and access to exclusive sessions at the Safety in Action® Conference worldwide, you have access to BST's support now and going forward.



About Us

We are consultants and business partners to many of the world's largest chemical, oil and gas, transportation, utility, pharmaceutical, and agriculture companies. Through a transformational approach, we guide clients in evolving both their organizational culture and their operational environment, enabling them to reduce exposures and injuries, save lives, protect assets—and in the process, achieve higher performance. DEKRA Insight represents the collective expertise of our legacy businesses, each an institution in safety.



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