



Anti Spam (CASL) Policy

Contractors

Design Group Staffing Inc. hereinafter referred to as Agilus is committed to ensure compliance with Canadian Anti-spam Legislation (CASL). CASL applies to any commercial electronic message (CEM) including emails, instant messages, text messages or any other electronic correspondence sent or accessed from a computer system located in Canada.

Spam is unsolicited electronic messages, also known as 'junk' e-mail or text messages, often, but not always, sent in bulk form. An electronic message may be spam if:

- 1 The message is deceptive in that there is an attempt to hide the true sender or content of the message;
- 2 The recipient's personal identity and context are irrelevant because the message is equally applicable to any other potential recipients; or
- 3 The recipient has not granted explicit or implied consent for the message to be sent.

Agilus only sends CEM in the following contexts

- Agilus is responding to a request for information from a prospective client, client, candidate or contractor. For example:
 - Job Opportunities
 - Payroll
 - Invoicing
 - Job Order Status
- To communicate with you about your account or similar relationship with us;
- To provide information that you are entitled to receive about the services you have purchased from us;
- You have provided your e-mail address to us, or have published your e-mail address, without placing any restrictions on its use, and the content we are sending you is relevant to your business role;
- A third party who you have an existing relationship with has referred us to you;
- You have an existing business relationship with Agilus;
- You are receiving the message in order for Agilus to fulfill a legal obligation or enforce a pending or existing legal right.

How does Agilus protect you from receiving spam?

CEMs sent, or caused to be sent, from Agilus' servers do not:

- Use or contain invalid or forged headers or non-existent domain names;
- Employ any technique to otherwise misrepresent or obscure the sender of the message, the point of origin or the transmission path for the message; Contain false or misleading information in the subject line or otherwise contain false or misleading content;
- Use a third party's Internet domain name, or relay from or through a third party's equipment, without permission of the third party; or
- Attempt to surprise or confuse you. Agilus makes best efforts to ensure that you have either specifically asked to receive electronic messages from us, or you can reasonably expect to.

Agilus does not knowingly do business with any company that participates in sending spam. Agilus does not sell or exchange any of your information without your consent.

Receipt of a CEM from Agilus that seems to violate this policy

In the unlikely event that you receive any messages from Agilus that may be considered spam, please contact us at unsubscribe@agilus.ca and the matter will be investigated.

All Agilus staff are aware of this Anti-Spam Policy, are appropriately trained, and are required to ensure that CEMs receive prior approval from the Agilus Marketing Department before being sent to any of our lists. Appropriate disciplinary action will be taken in the event that this procedure is not followed.

Changes to this Anti-Spam Policy

Agilus may amend this policy at any time by publishing a new version of it on this website.

Contact Us

We are committed to ensuring that you do not receive unwanted e-mails from our servers. Should you have any questions about Agilus' spam management strategies, please contact us at customer-service@agilus.ca.

Contact information will also appear on every CEM you receive from us.