

Job title	Project Manager
Reports to	Manager - Project Management Department

Job purpose

• The Project Manager administers assigned project(s) from ramp-up to completion; planning and executing the projects within the terms of the signed agreement ensuring the project is delivered on time and within budget. The Project Manager is responsible for running multiple technology and low voltage projects consisting of new customer locations, relocations, decommissions, re-configurations, and technology rollouts for clients around the country. This includes overseeing the structured cabling, network equipment installations, phone installations, and other network technologies that may be introduced into the client's environment.

Duties and responsibilities

- Work collaboratively with all internal and external resources to ensure the highest levels of customer satisfaction are maintained and act as the primary contact for the client.
- Negotiate and source vendors with proper skill sets to complete the assigned projects. Follow the project through its life-cycle to a successful deployment and completion.
- Lead project kick-off meetings with our vendors to ensure proper initiation of a given project. Provide our vendors with all necessary information, supplies and specifications to complete every project correctly. This includes, but is not limited to; SOW's, purchase orders, install manuals, install check sheets, materials, adequate tech support and instructions to complete the project.
- Maintain accurate and detailed information on projects; job progress, photograph files, daily tracking reports and job costing. Communicate regularly throughout the project with assigned technicians regarding job progress, issues and concerns.
- Provide regular and timely project updates to all assigned customer shareholders and key internal NDI employees and complete weekly project progress reports as needed. Monitor profitability for all assigned projects daily and immediately escalate any below margin projects to the Manager, Account Rep and/or Sales Manager.
- Upon project completion, work to get invoices from our vendors and verify all costs are on the project. Work with the Accounting Department to invoice the project in a timely manner and within the guidelines established by the bid.
- Work with NDI's ERP and CRM systems to enter projects and PO's, track costs and project progress, and invoicing.

Qualifications

- 2-4 years' experience in network technology project management.
- Bachelor's Degree or equivalent experience in related field.
- RTPM certification preferred.
- Knowledge of network components and connectivity.
- Excellent communication skills (verbal and written).
- Proficient time management skills; sense of urgency.
- Skilled with Microsoft Office.

Working conditions

• Ability to work flexible hours and available after hours/weekends if required to meet project completion dates.



Work Location: Plymouth, MN Department: Project Management People Manager: No Travel Required: 5%

Full-time, Salaried	Part-time			
Approved by: Signature of the person with the authority to approve the job description				
Date approved:	Date upon which the job description was approved			
Accepted by:	Signature of the person performing this	job	Date:	