

FACTS SHEET: FAMILY RECREATIONAL EXPERIENCES AT THE OUTDOOR EDUCATION GROUP CAMPS

Family programs COVID-19 approach

The Outdoor Education Group is delighted to welcome families to one of our Camps for a fun and exhilarating family outdoor experience. During the current COVID-19 situation, ensuring all families are safe while they spend time with us in our highest priority.

Detailed plans and systems are in place to ensure our team and guests are kept safe and infection risks are minimised. Planning has been informed using information provided by Safe Work Australia, the Federal and State Departments of Health, and the Outdoor Council of Australia Framework for Re-booting the Outdoors Sector.

A SUMMARY OF OUR APPROACH

1. Staff training

Our delivery and support team members have been provided training in all aspects of delivering programs and operating in a COVID-19 environment. In addition, all staff have successfully completed the Federal Department of Health online training and certification.

2. Keeping everything clean

To minimise the chance of transmission we have instigated additional cleaning and sanitation programs for all aspects of our operation. Buildings and facilities as well as activity equipment and personal protective gear used by staff and participants will be cleaned and sanitised following the highest standards as prescribed by authorities.

3. Personal hygiene

Hand washing stations and/or hand sanitiser will always be available during your time with us. Our staff will brief all participants on the expected personal hygiene practices and regular opportunity to wash your hands will be part of our program plan.

4. Physical distancing

We have revised all our delivery methods to ensure you will not come within 1.5m of any person other than your family group members. Our staff will maintain their distance from you unless in an emergency, in which case they will wear appropriate PPE. Meals will be served outdoors (under cover if necessary) and your family unit will have your own allocated space.

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5. Screening

We have introduced several levels of screening to make every effort against COVID-19 entering our sites. This includes the pre-program declaration for participants and staff as well as an on-arrival secondary screening and temperature check. Our staff are also trained to monitor participants for any sign of symptoms throughout the program.

CODE OF CONDUCT FOR PARTICIPANTS

To ensure best practice in safety we ask everybody to adhere to the following code of conduct while onsite.

Pre-arrival

- If you are feeling unwell or have a temperature or fever prior to arrival we ask that you let the camp know and do not attend on the day.
- Read and understand the social distancing measure sent out in your booking pack

Onsite

- Follow instructions of camp staff
- Use good personal hygiene including:
 - Regular hand washing/sanitisation
 - Sneeze and cough etiquette (elbow or tissue)
 - Minimise touching of face
 - Minimise touching of surfaces
 - Do not share equipment
- Only enter designated areas as directed
- Observe social distancing with staff and other guests on site (1.5m distance)
- Inform staff if you are feeling unwell
- Be respectful to staff and other guests

There will be some new operating procedures for our staff outside of how programs are normally conducted. This is a learning process for all of us and we appreciate your support in helping our team manage safety of guests while delivering a great experience.