iSupport

Managed IT Services from Atlantic DataSystems

iSupport - Maximizing Your IT Budget

Are you spending more time worrying about your day-to-day IT infrastructure maintenance then generating business value? For growing businesses, technology is the backbone of their operations, enabling cost and process effciencies that can make or break the bottom line. With ADS iSupport in place, our team of highly experienced iSupport experts will reduce your unplanned downtime and proactively monitor your IT assets, improving the overall availability and performance of your system, allowing you to focus your resources on more important business initiatives.
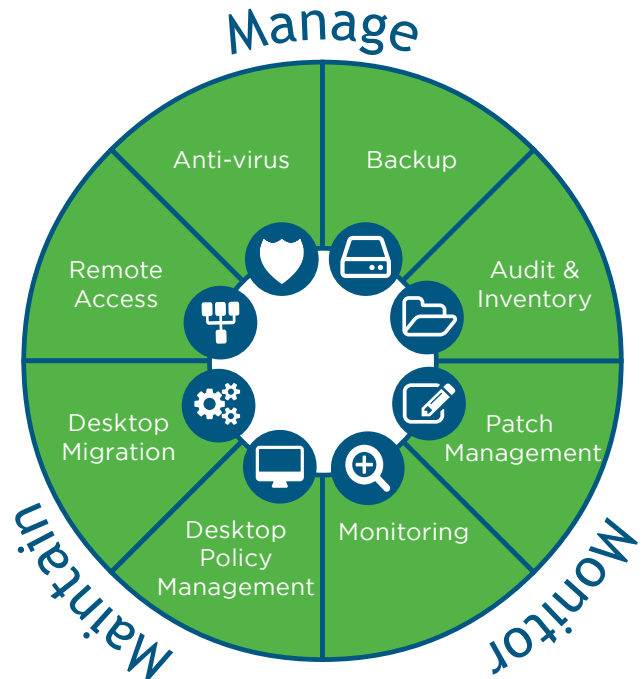
What is iSupport:

Put simply, iSupport is a unique IT support and monitoring service provided by ADS that manages your network servers and infrastructure to make sure they are doing their job - supporting and protecting your operations with minimal interruptions and downtime. For a fixed monthly fee, rest assured that all of your technology concerns, from security to data to desktops and servers are always secure and accessible.

Secure, Monitor and Manage Your IT Networks With ADS's iSupport solution for small to midsized business.

The Value of iSupport:

With iSupport, your growing business can experience IT service that is more reliable, affordable, and scalable than full-time IT staff. In the long run, iSupport saves your business money and reduces user frustration with proactive monitoring, reduced downtime, and predictive and planned upgrades – all making for a better, more efficient business environment. ADS offers substantial savings and peace of mind that your systems will be well maintained, up-to-date and working to their full potential, through the use of iSupport.

Manage

Anti-virus | Backup | Audit & Inventory | Patch Management | Monitoring | Desktop Policy Management | Desktop Migration | Remote Access

Monitor

Maintain

Should I Outsource My IT?:

When you subscribe to iSupport, you are subscribing to assurance that you are going to be able to conduct business uninterrupted every day. To best meet your specific business needs, iSupport offers 3 different packages, each offering high priority alerts and quick response to your IT needs for both Servers and Desktops. You can choose from one of three options below:

ADS iSupport Features and Pricing

Feature	iSupport Desktop	iSupport Core	iSupport Complete
24/7 Monitoring	■	■	■
Server Support		■	■
Networking Support		■	■
Desktop Support	■		■
Mobile Devices	■		■
Printers Support	■		■
End user Support	■		■
Patch Management	■	■	■
Backup Management		■	■
Anti-virus Management	■	■	■
Detailed Reporting	■	■	■
2 hour SLA	■	■	■
Quarterly Review	■	■	■
Dedicated Account Rep	■	■	■

Please contact your ADS Account Manager for pricing and to determine which iSupport offering is right for you.

Some conditions apply. Please contact your ADS account manager for more details and exact specifications.

Make ADS Your Complete Technology Business Partner

By partnering with ADS you are not only provided with guaranteed monitoring and protection of your IT assets - but benefit from one complete business technology partner who can provide all of the following value added services for your organization:

- Sage ERP & CRM
- MS Office 365
- Staff Augmentation
- IT Consulting
- Cloud Services
- Product Fulfilment

About Atlantic DataSystems

As a leading IT provider throughout Canada for small to mid-sized enterprises, ADS delivers strategic and technical consultancy, IT outsourcing services, and a comprehensive range of ERP and CRM solutions to help growing companies better run their business.

Through our deep industry knowledge, proven and consistent service delivery and strong technology capabilities, ADS builds long lasting partnerships with our customers to enable a measurable return on technology investment. With offices throughout Atlantic Canada and Ontario, the ADS team of experts is committed to helping businesses leverage technology to achieve their goals.

For additional information, please visit:

www.atlanticdatasystems.com
1-800-563-8484

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