

# Service Plan Overview

## Warranty & Maintenance Agreements



### AML Extended Warranty

An Extended Warranty may be purchased for eligible products, as denoted on the product warranty chart below. An Extended Warranty REPLACES the standard limited warranty, and provides for the following additional benefits.

- Additional warranty term, depending on the product (see Extended Warranty chart below).
- Covers failures as a result of normal wear and tear (not abuse).
- Covers firmware upgrades.
- Four (4) business-day turnaround, excluding time in transit, when RMA number is properly marked on the outside of the box.
- Standard return freight (UPS ground) included.

The Extended Warranty may be purchased anytime during the term of the standard limited warranty. The Extended Warranty is not an extension of the standard warranty, but instead replaces it. The start date of the Extended Warranty is the start date of the original warranty. Note that the Extended Warranty does not cover products that have been subjected to misuse, neglect, improper installation, or that have been modified or used for purposes other than what they were intended.

Extended Warranty			
PRODUCT	TERM	LIST PRICE	Part Number
M5900x-XXX	3 years	\$175	SVC-EW5900
M7220-XXXX-XX	3 years	\$225	SVC-EW7220
M71V2-XXXX-XX	3 years	\$225	SVC-EW71V2
M7140-XXXX	3 years	\$225	SVC-EW7140
M7170-XXXX-XX	3 years	\$375	SVC-EW7170
MT7570-XXXX-XX	3 years	\$695	SVC-EW7570

### AML Extended Warranty PLUS

An Extended Warranty Plus may be purchased for eligible products, as denoted on the product warranty chart below. An Extended Plus Warranty REPLACES the standard limited warranty, and provides for the following additional benefits.

- Additional warranty term, depending on the product (see Extended Warranty PLUS chart below).
- Covers the failure of internal components as a result of normal wear and tear.
- Covers failure of external components regardless of fault. Generally this includes the case, LCD displays, keypads, overlays, lenses, and exposed connectors.

*Note : This does not include the replacement of internal components as a result of abuse or excessive wear and tear. Printed circuit boards, scan engines, and other electronic assemblies are not covered if they are physically damaged.*

- Covers firmware upgrades.
- Four (4) business-day turnaround, excluding time in transit, when RMA number is properly marked on the outside of the box.
- Standard return freight (UPS ground) included.

The Extended Plus Warranty may be purchased anytime during the term of the standard limited warranty. The Extended Plus Warranty is not an extension of the standard warranty, but instead replaces it. The start date of the Extended Warranty is the start date of the original warranty. Note that the Extended Plus Warranty does not cover products that have been subjected to improper installation, or that have been modified or used for purposes other than what they were intended.

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Extended Warranty Plus			
PRODUCT	TERM	LIST PRICE	Part Number
M5900x-XXX	3 years	\$275	SVC-EWP5900
M7220-XXXX-XX	3 years	\$365	SVC-EWP7220
M71V2-XXXX-XX	3 years	\$365	SVC-EWP71V2
M7140-XXXX	3 years	\$365	SVC-EWP7140
M7170-XXXX-XX	3 years	\$645	SVC-EWP7170
MT7570-XXXX-XX	3 years	\$995	SVC-EWP7570

### AML Maintenance Agreements

A Maintenance Agreement may be purchased for products whose warranty has expired, and that are eligible as denoted on the product warranty chart below. An AML Maintenance Agreement provides for the following:

- AML will repair any and all product defects as long as the unit is repairable, and, in the opinion of AML, has not been subjected to abuse or negligence. The Maintenance Agreement does not cover product replacement.
- Preventative maintenance/service performed once annually at customer's discretion.
- Four (4) business-day turnaround, excluding time in transit, when RMA number is properly marked on the outside of the box.
- Standard return freight (UPS ground) included.
- Prior to the expiration of the initial term, a Maintenance Agreement may be renewed annually.

Maintenance Agreements may be purchased anytime after the expiration of the standard limited warranty. However, before the activation of a maintenance agreement, the product must be returned and inspected to ensure the product is in good working order and free from defects. This process is subject to a \$35 inspection fee as well as flat-rate repair charges incurred to repair the unit, if required. The customer will be contacted after the inspection and prior to performing any repair activities.

MAINTENANCE AGREEMENTS			
PRODUCT	TERM	LIST PRICE	Part Number
M5900x-XXX	1 year	\$120	SVC-MA5900-1
M7220-XXXX-XX	1 year	\$155	SVC-MA7220-1
M71V2-XXXX-XX	1 year	\$155	SVC-MA71V2-1
M7100-XXXX-XX	1 year	\$155	SVC-MA7100-1
M7140-XXXX	1 year	\$155	SVC-MA7140-1
M7170-XXXX-XX	1 year	\$245	SVC-MA7170-1
MT7570-XXXX-XX	1 year	\$495	SVC-MA7570-1

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MAINTENANCE AGREEMENTS			
PRODUCT	TERM	LIST PRICE	Part Number
M5900x-XXX	3 years	\$305	SVC-MA5900-3
M7220-XXXX-XX	3 years	\$395	SVC-MA7220-3
M71V2-XXXX-XX	3 years	\$395	SVC-MA71V2-3
M7140-XXXX	3 years	\$395	SVC-MA7140-3
M7170-XXXX-XX	3 years	\$625	SVC-MA7170-3
MT7570-XXXX-XX	3 years	\$1,195	SVC-MA7570-3

MAINTENANCE AGREEMENTS PLUS			
PRODUCT	TERM	LIST PRICE	Part Number
M5900x-XXX	1 year	\$215	SVC-MAP5900-1
M7220-XXXX-XX	1 year	\$275	SVC-MAP7220-1
M71V2-XXXX-XX	1 year	\$275	SVC-MAP71V2-1
M7100-XXXX-XX	1 year	\$275	SVC-MAP7100-1
M7140-XXXX	1 year	\$275	SVC-MAP7140-1
M7170-XXXX-XX	1 year	\$435	SVC-MAP7170-1
MT7570-XXXX-XX	1 year	\$695	SVC-MAP7570-1

MAINTENANCE AGREEMENTS PLUS			
PRODUCT	TERM	LIST PRICE	Part Number
M5900x-XXX	3 years	\$545	SVC-MAP5900-3
M7220-XXXX-XX	3 years	\$700	SVC-MAP7220-3
M71V2-XXXX-XX	3 years	\$700	SVC-MAP71V2-3
M7140-XXXX	3 years	\$700	SVC-MAP7140-3
M7170-XXXX-XX	3 years	\$1,110	SVC-MAP7170-3
MT7570-XXXX-XX	3 years	\$1,695	SVC-MAP7570-3