



Zebra Technologies International, LLC

333 Corporate Woods Parkway
Vernon Hills, IL 60061-3109 USA
T: +1 847 634 6700
F: +1 847 914 8766
www.zebra.com

PARTNERSFIRST



January 1, 2011

Dear Valued Zebra Customer:

Zebra is excited to continue their partnership with AbeTech. In recognition of consistent superior sales and service, AbeTech is a valued PartnersFirst™ member as well as a Full Service Zebra Authorized Service Provider (ZASP™) for 2011. With Zebra certified technicians, AbeTech is authorized to service Zebra Desktop and Tabletop printers.

As a Full Service ZASP, AbeTech can offer your company a complete set of service and support solutions, including on-site and depot service, installation, set-up services, maintenance contracts, networking connectivity and telephone support. Specifically, here are some of the benefits you will be receiving:

- Access to technical service, and repair operation at least 8 hours per day, 5 days per week. This line connects you with specialists dedicated to the support of Zebra products. Call **1-800-868-5838** or visit www.abetech.com to contact AbeTech.
- Service and repair technicians that are Zebra-trained and certified in the repair and maintenance of Zebra products. Their knowledge and expertise assures you of fast service and quick turnaround on repairs.
- The assurance that you will receive only genuine Zebra parts with every repair service provided.
- Peace of mind knowing that the service, support and repair personnel are continually trained, tested and certified on their knowledge of Zebra products so that you receive the best service, and support available.

Zebra Technologies is glad to recognize AbeTech as a Full Service Zebra Authorized Service Provider for 2011.

Sincerely,

Scott J. Model
Sr. Product Manager, Services

