



A Message to our Clients and Partners Regarding COVID-19 (Coronavirus)

To our valued clients and partners:

Our hearts go out to everyone in the U.S. and internationally who has been directly impacted by COVID-19 (Coronavirus). Amid this challenging time, we want to address the human and business concerns of this pandemic. AbeTech is taking precautions to protect our employees and provide business continuity to our clients.

We have formed a cross-functional incident response team that is meeting regularly to continually assess the situation, ensure team member safety and provide guidance and support to all of our clients. We will continue to monitor the impact of the Coronavirus on our suppliers as well as the availability of their products. AbeTech's client-centric focus puts front and center our commitment to the continued operations of our clients. Be assured that we are taking all steps necessary to ensure that there is no interruption of service.

Product Availability

With developments changing rapidly we ask for your help in preparing for the unknown. To alleviate any major interruptions within your business, we ask that you evaluate your current and future needs and work with your Account Executive or Client Care specialist to place advance orders. This will help us with our sourcing and minimize delays.

Travel Restrictions

We are taking this outbreak very seriously and aligning our internal travel restrictions with guidance from the relevant government entities around the globe, as well as the World Health Organization (WHO) and the United States Centers for Disease Control and Prevention (CDC). We have enacted restrictions for employee travel to and from high-risk areas (including layovers) and have encouraged employees to only travel in non-restricted areas to the extent they feel comfortable doing so. We appreciate your patience and flexibility as some regular in-person meetings may transition to virtual meetings in certain situations.

We continue to actively monitor the situation on a daily basis and will communicate any disruptions. As always, we appreciate your business and look forward to serving you now and into the future. If you have any questions, please contact your Account Executive or Client Care representative.