

To SANDPIPER® Distributors,

The After Sales Support team is pleased to offer the 2020 SANDPIPER Maintenance Service and Repair (SMSR) training. In 2019, three training schools were conducted. End users and distributors, including service technicians, maintenance personnel, and inside and outside sales representatives, came from around the world to attend the training. We would like to thank all who attended and assisted with the training.

In 2020, the After Sales Support team will be conducting three SMSR training schools at the Warren Rupp, Inc. manufacturing facility in Mansfield, Ohio. These schools are designed to give basic knowledge and hands on training to any person involved in the day-to-day function of SANDPIPER air operated double diaphragm (AODD) pumps. The focus of the school is geared to the end-user or repair specialist within any organization, but is also helpful for any individuals involved in the sales or placement of AODD pumps.

There is no charge for attendance and all meals are covered by Warren Rupp, Inc. Attendees will be responsible for transportation to and from Warren Rupp, Inc and lodging.

In 2020 the schools will be held on the following days:

- April 21st, 22nd, and 23rd as an optional day
- September 22nd, 23rd, and 24th as an optional day
- October 20th, 21st, and 22nd as an optional day

Because space is limited, we request that you **register a minimum of 30 days before the school you would like to attend.** To register, please fill in the attached registration form (located on the agenda page) and return via fax or email to the After Sales Support team.

For questions or information, please contact us at 419.524.8388 or WRM.AfterSales.SP@idexcorp.com

Sincerely,



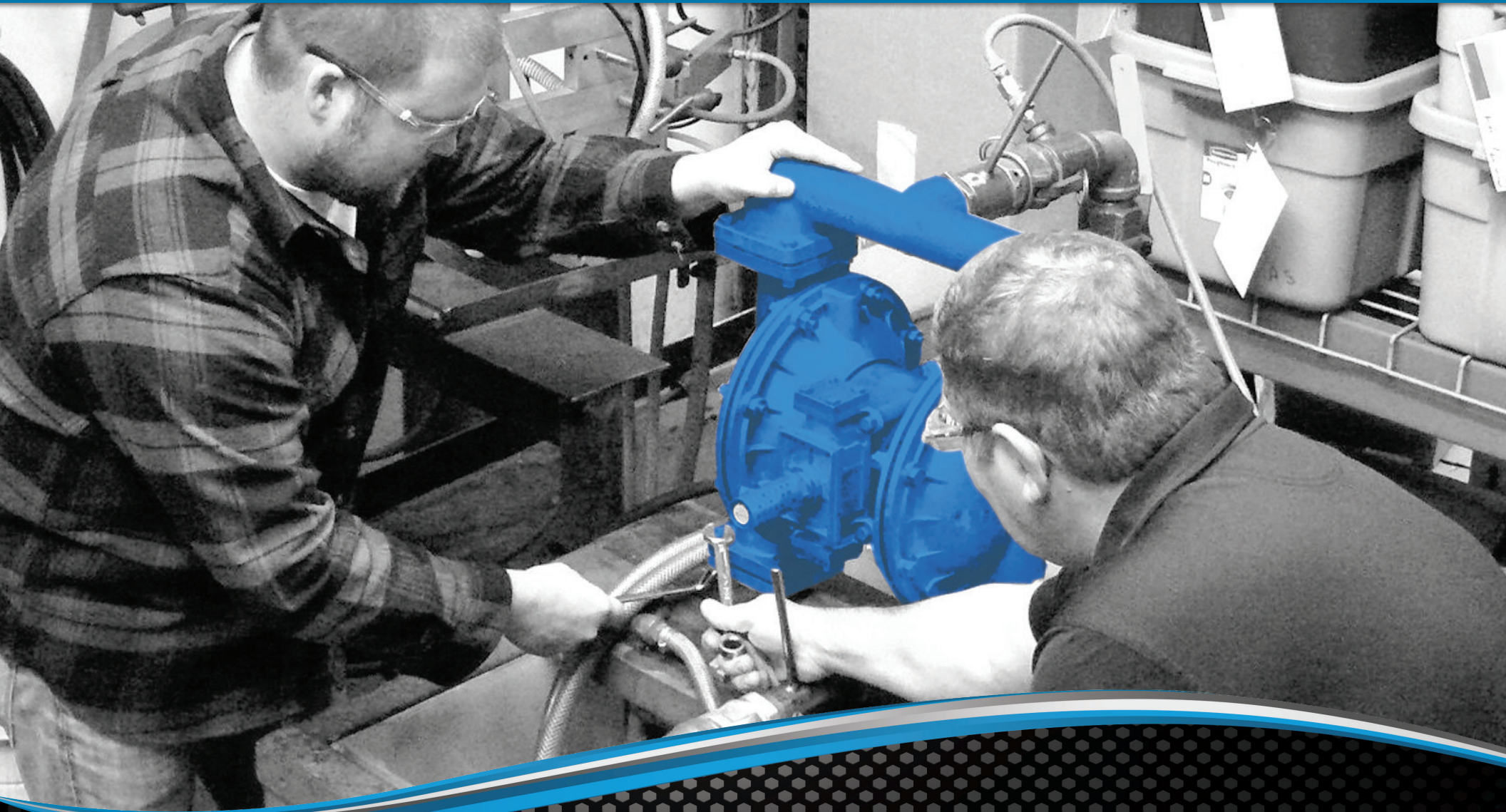
Tim O'Brien
After Sales Support Repair Technician



SANDPIPER[®]

Maintenance, Service & Repair Training

2020



IPEX

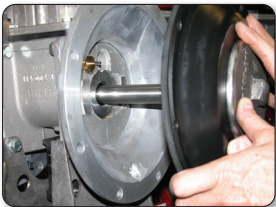
**WARREN
RUPP. INC.**



Maintenance, Service & Repair Training Agenda

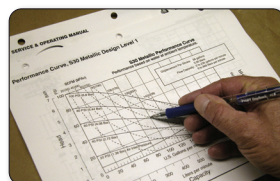
2020

Day 1

- 8:00 – 10:00 Welcome and Plant Tour
- 10:00 – 10:15 Break
- 10:15 – 12:00 SANDPIPER® Maintenance
Focus on:
Nomenclature
Part Numbers
Kits
Materials of Construction
Reading Service Manual
- 12:00 – 12:30 Lunch
- 12:30 – 4:00 Hands-on Center Sections
Focus on:
Air Valves
Pilot Valves
Diaphragm Assemblies
Torque
Santoprene
S05 Invert
Elastomeric Bearings
- 
- 4:00 – 4:30 Q and A
- 6:30 Dinner

Day 2

- 8:00 – 10:00 Understanding Curves,
Systems and Pump Installations –
What it means to a maintenance man.



- 10:00 – 10:15 Break
- 10:15 – 12:00 Troubleshooting
- 12:00 – 12:30 Lunch
- 12:30 – 2:00 Hands-on Pump Rebuild
Focus on:
S15 and SB1
- 2:00 – 2:15 Break
- 2:15 – 4:00 Hands on
Focus on:
Flap Valve
Filling Procedure
Testing
Plastic Pumps
- 4:00 – 4:30 Q and A
- 6:30 Dinner

Day 3

OPTIONAL

Will provide customer specific hands-on training for any model.
(Must specify model when registering.)

Training will be held:

April 21st - 23rd

Sept. 22nd - 24th

Oct. 20th - 22nd

A certificate of completion will be awarded.

Registration Form:

To register, please fill in and return this section.

Fax: 419-524-2068 Attn: Service & Repair or

Email: WRM.AfterSales.SP@idexcorp.com

Name: _____

Phone: _____

Email: _____

Company: _____

Company address: _____

City: _____ State: _____ Zip: _____

Country company is incorporated in: _____

U.S. Citizen: Y or N If No, Citizen of: _____

Date of service school you would like to attend: _____

Day 3: Y or N _____ If yes, specify model # _____



Mansfield
Lahm Airport



WARREN RUPP, INC.
800 North Main Street
(13 NORTH)
(419) 524-8388

Visitor
Entrance



Deliveries (side at BLUE doors)

FROM THE WEST:
30 EAST to 13 NORTH (Main Street) exit,
turn right at exit, go to light and turn right
on 13 NORTH (Main Street), go less than
a mile, Warren Rupp located on right.

30 WEST to Bucyrus



Exit
176



30 EAST to Wooster



Mansfield
Downtown
District
(see back for details)



71 SOUTH to
Columbus and
Cincinnati

EXIT here at 13 N/S
ONLY if you want to go
thru the Downtown District!



to Columbus
Airport



FROM THE SOUTH:
71 NORTH to 30 WEST (Exit 176),
turn left on 30 WEST to 13 NORTH exit,
turn right on 13 NORTH (Main Street) exit,
Warren Rupp located on right.

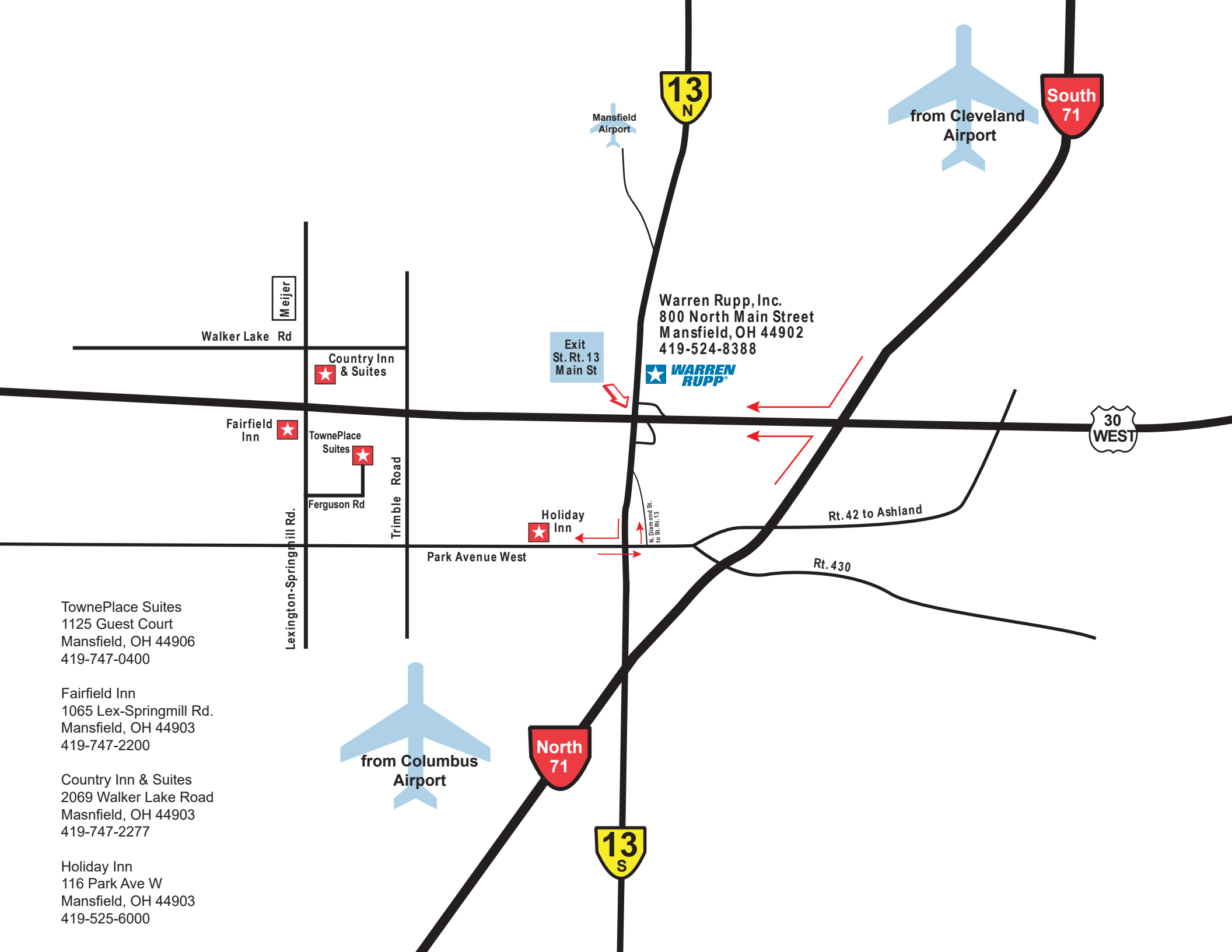
FROM THE NORTH OR EAST:
71 SOUTH to 30 WEST (Exit 176),
turn right on 30 WEST to 13 NORTH exit,
turn right on 13 NORTH (Main Street) exit,
Warren Rupp located on right.



to Cleveland
Airport

71 NORTH to
Cleveland and
Akron.

**FROM AIRPORTS
NORTH & SOUTH**



Warren Rupp, Inc.
800 North Main Street
Mansfield, OH 44902
419-524-8388



Exit
St. Rt. 13
Main St



Walker Lake Rd

Country Inn
& Suites

Fairfield Inn

TownePlace
Suites

Ferguson Rd

Trimble Road

Park Avenue West

Holiday Inn

Rt. 42 to Ashland

Rt. 430

TownePlace Suites
1125 Guest Court
Mansfield, OH 44906
419-747-0400

Fairfield Inn
1065 Lex-Springmill Rd.
Mansfield, OH 44903
419-747-2200

Country Inn & Suites
2069 Walker Lake Road
Mansfield, OH 44903
419-747-2277

Holiday Inn
116 Park Ave W
Mansfield, OH 44903
419-525-6000