

We understand how important it is to stay connected, especially during this time. We are excited to offer social distancing visit opportunities for families/friends to connect with their loved ones. In order to safeguard and protect our residents/patients, we have set forth the following guidelines for each community.

Sam Swope Care Center and Crescent Grove

- Window visits will be set up by appointment on **Tuesdays and Thursdays from 1 to 4 pm**. Visits must be scheduled at least one day in advance.
- Visits are scheduled for 15 minutes.
- Each resident/patient is allowed only one visit per month to make visit opportunities available for others.
- Only two visitors are allowed per visit.
- Pets are allowed and must be on a leash.
- Visitors are required to complete a Wellness and Travel screening upon entering the campus.
- Visitors must provide and wear a cloth or medical-grade mask during the visit.
- Windows will not be open; you must bring a mobile phone to call a conference line to better hear and speak to the resident/patient.
- If the resident/patient is in **Sam Swope Care Center**, you may choose for your visit to take place at either location **#2**, near the front entrance of Sam Swope Care Center, or location **#4**, at the rear entrance of Sam Swope Care Center. If the resident/patient is at **Crescent Grove Memory & Personal Care Community**, your visit will take place at location **#7** at the entrance of the Care Clinic.
- Residents/patients in isolation cannot participate in window visits. Virtual Visits can be scheduled by contacting Courtney Whitaker at cwhitaker@masonicky.com.
- No personal deliveries are accepted during visits.

Visits may be schedule at www.signupgenius.com/go/mhl.

Grove Pointe Assisted Living Community

- Porch visits will be set up by appointment on **Tuesdays and Thursdays from 1 to 4 pm**. Visits must be scheduled at least one day in advance.
- Only two visitors are allowed per visit.
- Visits are scheduled for 15 minutes.
- Pets are allowed, but must be on a leash and must also distance at least 10 feet from the resident.
- Each resident is allowed only one visit per month to make visit opportunities available for others.
- Visitors are required to complete a Wellness and Travel screening upon entering the campus.
- Visitors must provide and wear a cloth or medical-grade mask during the visit.
- Visits will take place at location **#8 on the rear porch of Grove Pointe**. There is a small set of stairs to access the porch.
- Residents in isolation cannot participate in visits. Virtual Visits can be scheduled by contacting Donna Lay at dlay@masonicky.com.
- No personal deliveries are accepted during visits.

Visits may be schedule at www.signupgenius.com/go/gp.

Social Distancing Visit Guidelines -
Louisville Campus by Community Visit Locations

MAY 15, 2020

