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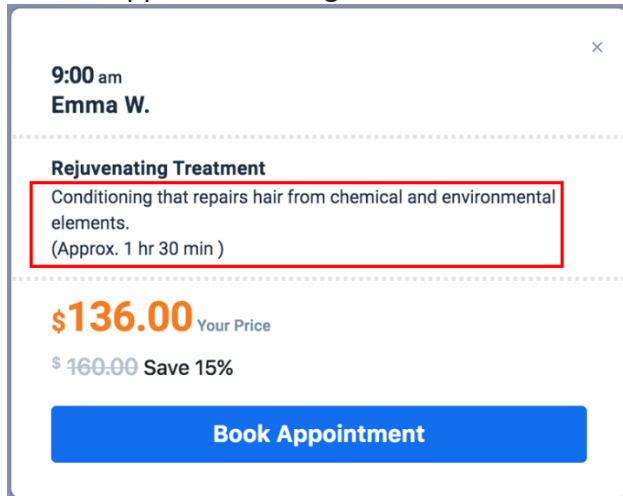
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New Features + Improvements

Merchant Online Booking Experience

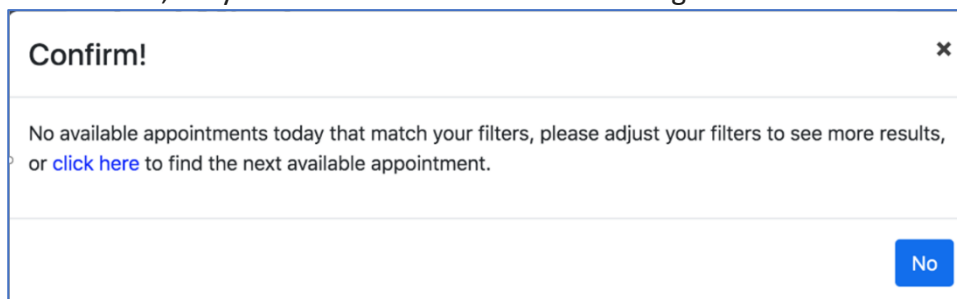
Display service description for available appointments

- When client views an available appointment, they can see the service description and approximate length.



No available appointments message added

- When client views a merchant's online booking page, and no future appointments are available, they can now see a notification message.

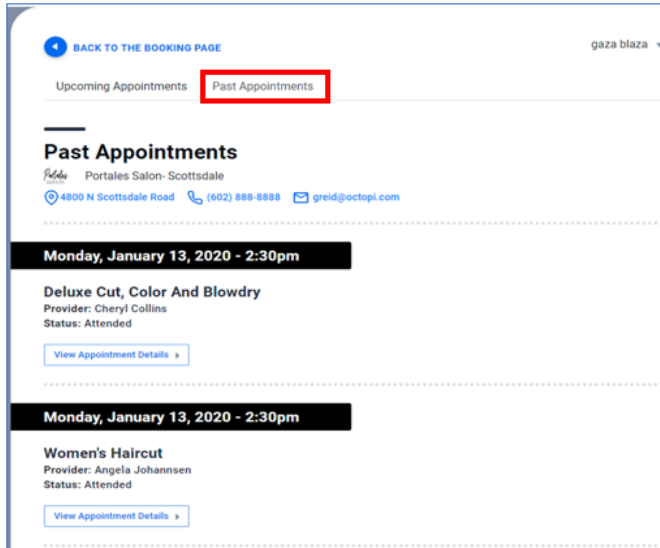


Client Upcoming Appointments list - new message if no future appointments exist

- When client views their profile, the Upcoming Appointments section, they can now see a message when no upcoming appointments are booked with that salon.

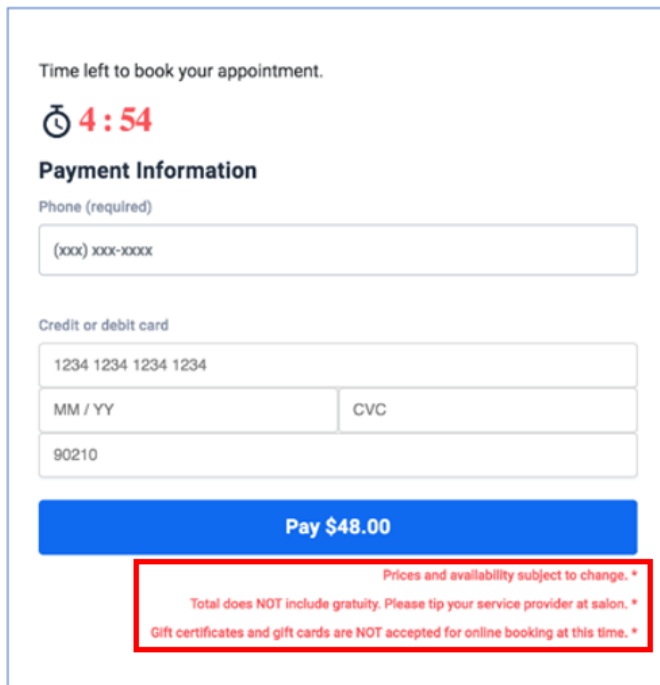
Client Past Appointments list

- Added new section to client profile, to display list of Past Appointments, so they can view services they have had as well as the providers.



Added disclaimers to client payment capture page.

- Added disclaimer text to bottom of client appointment booking, payment capture page, to notify them that gratuity is not included in their total, and gift cards or certificates are not supported payment methods.



Reach – My Business Profile

My Business – updated page description and tooltips

- When merchant views their My Business profile information, My Income, they can see updated page descriptions and section tooltips.

My Business | Maison Patrice

Location Info Business Hours My Plan **My Income** My Brand

View financial information related to your client's online appointment bookings, and subsequent transfer of funds to or from your bank account below.

Balance ⓘ Summary of financial details related to client online booking activity in Reach.

Total Balance	Future Payouts	In Transit to Bank	Lifetime Total Value	Bank Account Name
\$7,939.68	\$1,075.70	\$6,863.98	\$705.00	STRIPE TEST BANK

Bank Account Number
****6789

Activity ⓘ

Payments				Payouts			
Type	Net	Total	Fee	Customer Name	Description	Charge Date	Appointment Date
Payment	\$21.06	\$22.00	\$0.94	Brenna LaFori	Girl's Haircut	Jan 07, 2020 11:42 PM	Jan 08, 2020 11:00 AM
Payment	\$25.33	\$26.40	\$1.07	Brenna LaFori	Blowout	Jan 13, 2020 7:19 PM	Jan 14, 2020 9:00 AM
Payment	\$29.61	\$30.80	\$1.19	Brenna LaFori	Color Touch Up	Jan 17, 2020 5:25 PM	Jan 18, 2020 11:00 AM

My Business | Maison Patrice

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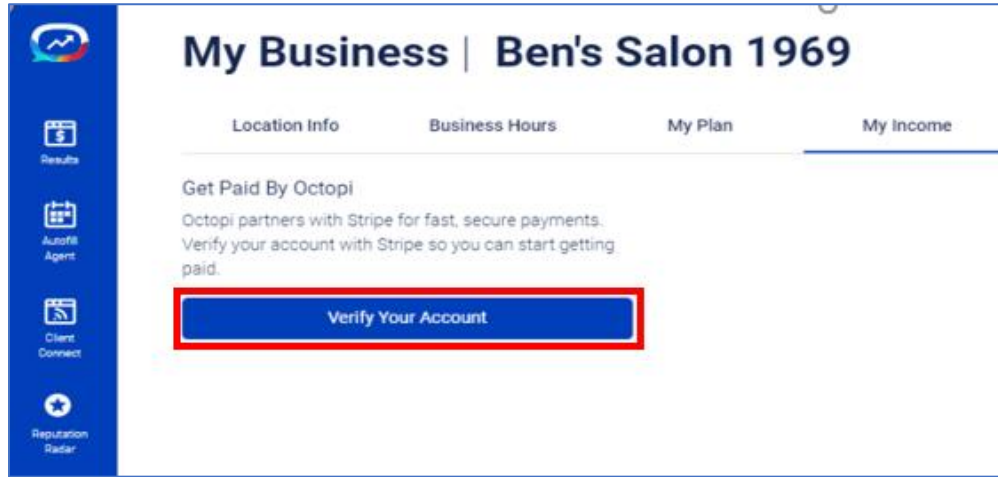
Bank Account Number
****6789

Activity ⓘ Detailed breakdown of financial details related to client online booking activity in Reach, and subsequent financial updates.

Payments				Payouts			
Type	Net	Total	Fee	Customer Name	Description	Charge Date	Appointment Date
Payment	\$21.06	\$22.00	\$0.94	Brenna LaFori	Girl's Haircut	Jan 07, 2020 11:42 PM	Jan 08, 2020 11:00 AM
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My Income - prompt merchant when additional ID verification is required by Stripe

- When merchant creation of identity is not completely successful, when setting up their ACH account My Income, the system will now prompt the user with an option to navigate to Stripe to make the required corrections. in



My Income – client credit card processing fees deducted before merchant payout

- Credit card processing fees, for a client appointment booking payment, are deducted before transferring remaining revenue for that transaction to the merchant’s connected account.

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Activity ⓘ									
Payments					Payouts				
Type	Net	Total	Fee	Customer Name	Description	Charge Date	Appointment Date		
Payment	\$29.41	\$30.60	\$1.19	Brenna LaFoni	Girls Haircut	Jan 07, 2020 11:40 PM	Jan 08, 2020 9:00 AM		

- My Income - transaction ledger includes new details

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- Added more information in the ledger, so the merchant is aware of which client appointment each line item is related to.

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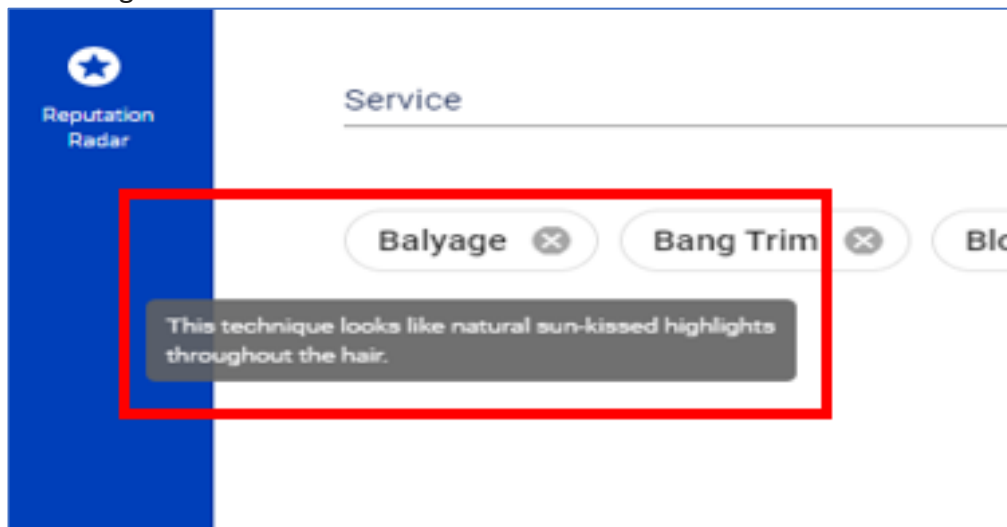
Activity ⓘ

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Reach - Autofill Category Rules

On category rule cards, included services now displays service description, if available

- Added display of service description within the Autofill category rule cards, so merchant can distinguish between similarly named services when viewing rule settings.



Reach – Access Updates

Mobile support

- Reach access is now supported on mobile devices
 - Implemented mobile device support for Reach, so that merchants can view and manage their account using a tablet or mobile device.

Multi-location access for merchant

- Added ability to switch between salon locations within Reach, for merchant who has access to more than 1 salon location.

