



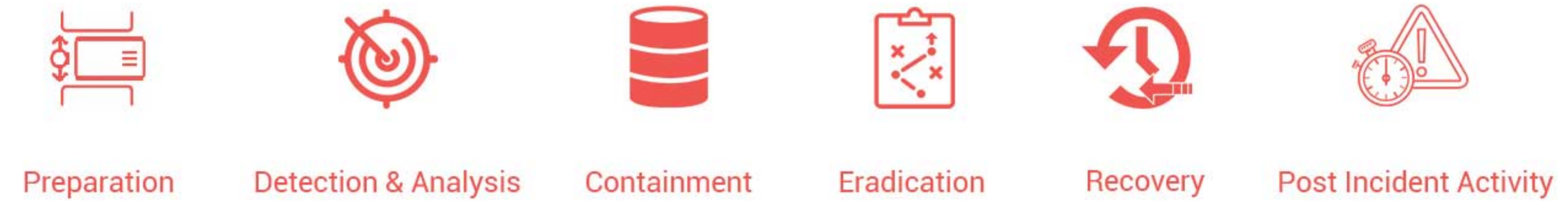
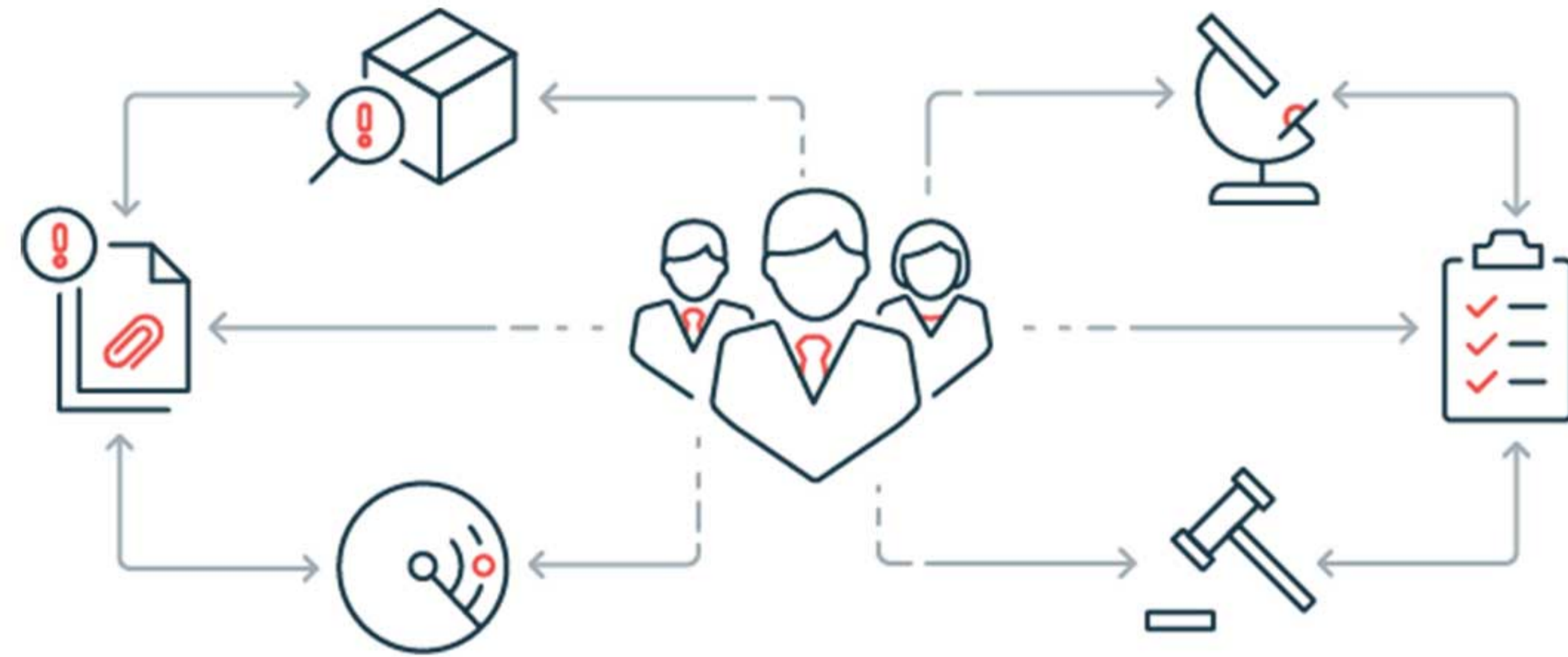
# Managed Incident Response (IR)

Secure Cloud Services for your online business since 1999.

**.Reliable .Secure .Speed .Scalable .Manageable .Compliant**



## React to threats with rapid cyber-attack response.



## Why Choose Us



Collaborative, Orchestrated Responses



Supervised Autonomous Response



AI and Human Intelligence Unified



Comprehensive Coverage



Coordinated Defense



Tailored Incident Response Plan



24x7x365 Incident Response

## Key Benefits



Executive decision making, Reporting & remediation



Help implementing security policy



Full incident reporting



Incident scoping & Detailed response planning



Technical analysis



Enterprise incident investigation



Legal, human resources, & regulatory concerns

Ask for a Incident Analysis consultation <https://www.xcellhost.cloud/incidentanalysis>

## Incident Response Breach Stats

<b>77%</b> NO FORMAL INCIDENT RESPONSE PLAN	<b>~ 191 DAYS</b> TO DETECT AND IDENTIFY A BREACH	<b>~ 66 DAYS</b> TO FULLY CONTAIN A DATA BREACH	<b>\$3.62 Million</b> AVERAGE COST OF DATA BREACH IN 2018	<b>56%</b> TARGETED PHISHING AS BIGGEST THREAT
---------------------------------------------------	---------------------------------------------------------	-------------------------------------------------------	-----------------------------------------------------------------	------------------------------------------------------

## Incident Response Retainers

### 1 Rapid

24/7 Incident response hotline

Remote support

Onsite support

International  
Support

### 2 Effective

Readiness

Inclusive IR  
hours per Year

Tailor Your  
service

### 3 Expert

Highly experienced  
in digital forensics &  
incident response

NCSC (CIR)  
accredited

Certified by CREST

Holistic end-to-end  
experts (legal, crisis  
business, etc.)

Bronze

First responder  
contact within  
4hours  
(Monday-Friday)

On site support  
next working day

Multiple sites  
worldwide

Workshops to review  
IT estate & IR  
processess

N/A

Bronze level  
bolt-on package  
dixcounts

Silver

First responder  
contact within  
4hours  
(Monday-Friday)

On site support  
next working day  
agreed territories

Multiple sites  
worldwide

Bronze + IR testing  
+ Slack

37 hours  
(option to invest at  
silver discount rates)

Silver level rate &  
bolt-on packages  
discounts

Gold

First responder  
contact within  
2hours

On site support  
within 24 hours to  
pre-agreed locations

Multiple sites  
worldwide

Silver + monthly  
onsite days

74 hours  
(option to invest at  
gold discount rates)

Gold level rate &  
bolt-on package  
discounts