



## CASE STUDY

# MITSUBISHI ELECTRIC

Mitsubishi Electric automate invoice processes with seamless SAP integration

### MAIN CHALLENGES

- 25,000 invoices per year, a completely manual process
- Large invoice volumes resulted in a number of human errors and duplicates
- Very difficult finding documents for audit trail
- Worries around trusting a completely automated system

### THE AIM

With so many invoices being manually entered every day by Mitsubishi Electric employees, the business wanted to speed up their invoice processes and free up staff time. Their main requirements were to move to an automated system in order to eliminate building frustration, and do this with minimal disruption.

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*"When an invoice arrives there is no need to touch SAP, it all happens automatically."*

*"The ITESOFT | W4 support team were always available and on site when needed, I am looking forward to continued successes with them."*

*Emma Taylor - Accounts Payable Manager*



### ABOUT MITSUBISHI ELECTRIC

Mitsubishi Electric is a global leader in the research, manufacturing and marketing of electrical and electronic equipment used in communications, consumer electronics, industrial technology, energy and transportation.

In 2005, Mitsubishi Electric chose ITESOFT | W4 to automate their FI invoice processes with FreeMind for Invoices.

Today they are working together on the next stage of implementation that will look at processing MM invoices and expenses via share.

### IN SHORT, MITSUBISHI ELECTRIC

- Private Company
- 6 business functions
- 5.5 AP staff
- Completely manual process
- 25,000 invoices per year
- SAP ERP



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## MAIN BENEFITS

- Speed of coding and approval
  - Escalation up to manager reduced timeframe
- Great audit trail from start to finish
- More efficient team – freeing up staff time
- Vastly reduced human error
- Can locate documents instantly
- 90% of invoices are processed automatically
- Invoice processing costs have significantly reduced
- Instantly access document images for audits



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## WHY MITSUBISHI ELECTRIC CHOSE ITESOFT | W4

- Issues addressed quickly and promptly
- Support team always available on site when needed
- Seamless integration to SAP
- Close working relationship
- User friendly interface – making change easier
- System constantly improved with upgrades

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## ITESOFT | W4

Mailroom Capture and Process automation software vendor

itesoft.com

