

RT Specialty employs the strongest team of claims handling professionals in the industry to assist our clients with any and all claims issues. This approach is unique within the wholesale industry and has proven to be a valuable asset to our retail brokers and their clients. We have an experienced staff of well-respected claims advocates, namely:

**Todd Mannschreck** is RT Specialty's President of Claims, Chief Claims Officer. As head of the RT Claims Department, Todd is responsible for developing and implementing all policies and procedures for the department and ensuring accurate claims handling. His 30-year tenure provides a long view and deep experience that greatly assists in attaining favorable claims resolutions.

**B.J. Leonard** serves as Assistant Vice President, Claims in RT Specialty's Kansas City, MO office. He joined RT Specialty in 2019, and is the dedicated claims advocate for the Environmental and Construction Professional practice (RT ECP). He also oversees claims operations stemming from Lloyd's-of-London-based binding contracts.

Prior to joining RT Specialty, B.J. was Senior Claims Specialist in Willis Towers Watson's Risk Control and Claims Advocacy Practice, claims consulting across a wide variety of industries and exposures. Before his time there, B.J. served as a risk consultant for Thomas McGee, L.C. in Kansas City, MO, working as a marketer for third-party

claims administration, outsourced risk management services, and insurance placement for the middle market. Earlier in his career, B.J. gained valuable experience – both as a claims manager on the carrier side at Federated Mutual, and on the insured side as Director of Risk and Safety at a domestic Fortune-1000 gas company.

B.J. graduated from the University of Missouri with a Bachelor of Science in Business Administration.

RT Specialty's Claims Manager, **Brenda McGovern**, has 30 years of claims handling experience beginning as a claims representative at retail broker Kalvin Miller International, in 1990. When Kalvin Miller was acquired by American Phoenix in 1995, she stayed on as a claims representative. In 1998, Brenda left American Phoenix and joined Hartan Brokerage, a small privately owned wholesale broker as a claims manager. Hartan Brokerage Inc. was acquired by RT Specialty in March of 2016, and Brenda continues to handle property, casualty, professional, auto, environmental and marine claims.

**“B.J. and the entire RT ECP Claims staff are a major differentiator, allowing us to offer clients unparalleled claims resources to maximize the insureds' benefits under these complex programs.”**

Jeff Slivka, President,  
RT Environmental & Construction Professional

#### CONTACT

RT ECP | 2465 Kuser Road, Suite 202 | Hamilton, NJ 08690 | [rtecp@rtspecialty.com](mailto:rtecp@rtspecialty.com)

B.J. Leonard | (816) 949-2082 | [bj.leonard@rtspecialty.com](mailto:bj.leonard@rtspecialty.com)

To report a claim, email [northeastclaims@rtspecialty.com](mailto:northeastclaims@rtspecialty.com). Or contact your local RT Specialty Broker. [rtspecialty.com](http://rtspecialty.com)