CONTEXT **DATA!**GLOBAL **DATA!**LOCAL **DATA!**



Quality Report

A DETAILED ANALYSIS OF MY CUSTOMER AND PROSPECTIVE CUSTOMER FILES

Improve the analysis and profiling of my data

INFOBEL OFFERS TO CARRY OUT A <u>FREE</u> CLEAR, COMPLETE DIAGNOSIS TO CHECK THE QUALITY OF YOUR B2C OR B2B DATABASE!

Number of records submitted by the client	Source	442444	100%
Validation - A	ddition - Update		
	EPHONE —		
Number of telephone numbers validated by Infobel	Matches	230832	52%
Number of telephone numbers added by Infobel	Add	63512	14%
Number of telephone numbers updated by Infobel	Update	31190	7%
Potential file improvement with Infobel		94702	21%
Telephone file quality after processing	Best of Phone	325534	73%
	FAX —		
Number of fax numbers validated by Infobel	Matches	44727	10%
Number of fax numbers added by Infobel	Add	25837	6%
Number of fax numbers updated by Infobel	Update	2224	1%
Potential file improvement with Infobel		28061	7%
Fax file quality after processing	Best of Fax	72788	17%
	VAT —		
Number of VAT numbers validated by Infobel	Matches	295371	67%
Number of VAT numbers validated by Infobel	Add	12633	3%
Number of VAT numbers updated by Infobel	Update	8463	2%
Potential file improvement with Infobel		21096	5%
VAT file quality after processing	Best of NID	21096	72%
Identificat	ion of movers		
Number of records submitted by the client	Source	442444	100%
Movers	Muta	6894	2%
Identification of dupli	cates after file process	sing	
	EPHONE —		
Number of unique telephone numbers	FAX — Distinct	287021	88%
Number of unique fax numbers	Distinct	72788	100%
	TVA —		

About Infobel: Kapitol is the publisher of Infobel products specializing in B2B and online services. With a global digital platform, Kapitol-Infobel publishes and continually updates a database of some 350 million telephone subscribers and 186 million businesses worldwide. Operating throughout the world, Kapitol-Infobel also offers numerous B2B solutions including a large range of products and services that allows customers to get or improve, use data for the purposes of publication, marketing, advertising, and other data purpose.



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In the marketing sector, the quality of a database is fundamental for successful marketing or telephone sales initiatives. Infobel has perfected a <u>Quality Report</u> service, providing a <u>clear, complete and detailed</u> diagnosis of your record files or databases.

Your files of current or prospective customers

- Has it been properly qualified?
- Has the target group been identified?

- Are data complete and up-to-date?
- Is information duplicated?

The benefits of the Quality Report

- Check on the quality of telephone data held on a file;
- Identifies relocations (measures the rate);
- Identifies duplicates (measures the rate);
- Checks the quality of identifying data (address, district, postcode);
- Issue of a detailed report with a quantified estimate of the potential savings on tele-sales and marketing.

Example: File with 105,000 files with telephone numbers

	Number of files submitted by the actual or prospective customer	105000	100%
	Number of telephone nos. validated by Infobel (matches)	48763	46%
Stage 1	Number of telephone nos. added by Infobel (Add)	15247	15%
	Number of telephone nos. updated by infobel (Update)	16382	16%
	Potential to improve the file	31629	31%
Stage 2	Identification of relocations by Infobel	4053	3,86%
Stage 3	Identification of duplications by Infobel	803	0,76%

Timescale: 3 working days from receipt of original record file. Based on the analysis of the file, we provide the following services:

- Updating and validation of telephone numbers;
- Identification and potential to update relocations;
- Identification of duplicates;
- Identification of SoHos* within a file of residential addresses;
- Scoring of the business activity;
- Identifying new target groups on the existing database that offer high added-value.

* Small office Home office

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Glossary of terms that may be used when the file is supplied:

Record :	Record
Source:	Source file provided by the client
Source Phone :	Number of telephone n° in the source file
Source Fax :	Number of fax n° in the source file
Source VAT :	Number of VAT n° in the source file
Distinct :	Number of unique n°
Full Match :	Full match on name and address
Partial Match:	Partial match on name and address
Unlisted :	Listed in source, but not in the Infobel directory
Muta:	Data for which an address change was found
Best Of:	All data validated, updated and added
Validation :	Present in source and result with the same value
Add:	Absent from source and added to result
Update:	Present in source and result with the same value
No match	No validation, addition, update possible, unidentified
Sourced, no match:	Present in source and no validation, addition, update possible, unidentified
Source:	Source file supplied by the client
Resgistered :	VAT present in source and picked up in the Infobel Business database

Best of VAT Match:	Number of matches with the Business database
Best of VAT :	Number of matches with a VAT
Validation:	Present in source and result with the same value
Add:	Absent from source and added to result
Update:	Present in source and result with a different value
No Match on VAT :	No validation, addition, update possible on VAT (no name and address match)
Sourced, no Match:	VAT present in source and no validation, addition, update possible
Missing Registered :	TVA présent dans la source et enregistré mais pas de match possible (autre dénomi- nation ou autre adresse)
Registered AdrDiff:	VAT present in source and registered but no match possible (other name or other address)

Conditions

- Delivery time: maximum three working days from the time of order.
- Prices and deadlines are provided for information and are confirmed at order time.

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