

### Making the mundane inspiring: Creating compelling & effective content, no matter what you sell.

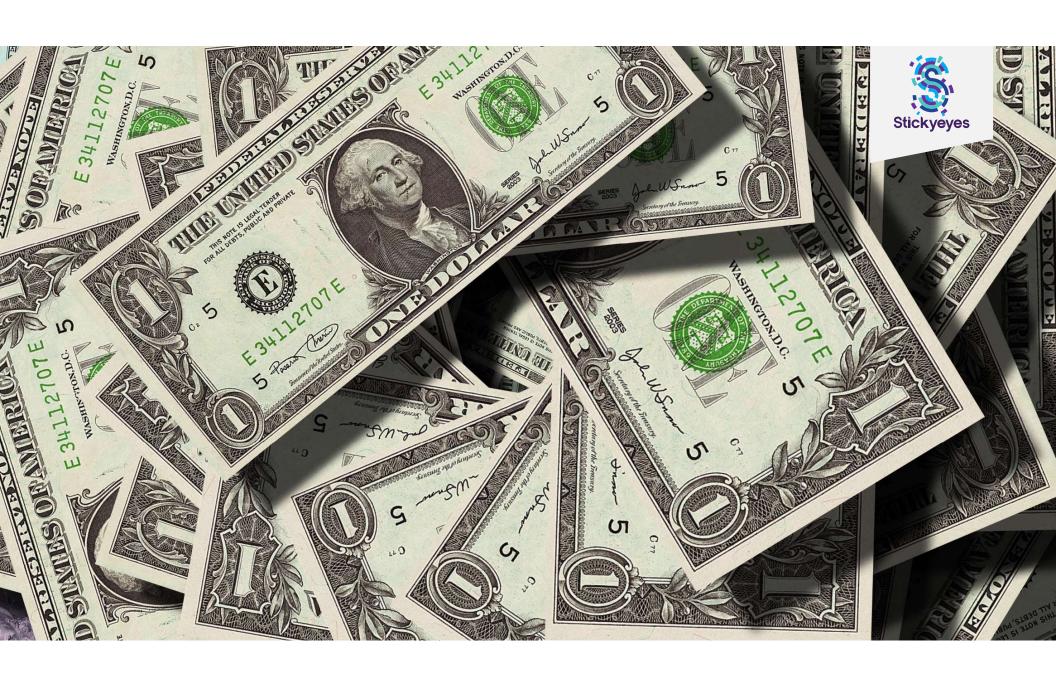
Michael Hewitt, Content Marketing Manager @whatmichaelsays





# A lot of content marketing conference talks all sound the same....











# A 15-person social media "war room".

YOU CAN STILL DUNK IN THE DARK





Banned by the ASA.





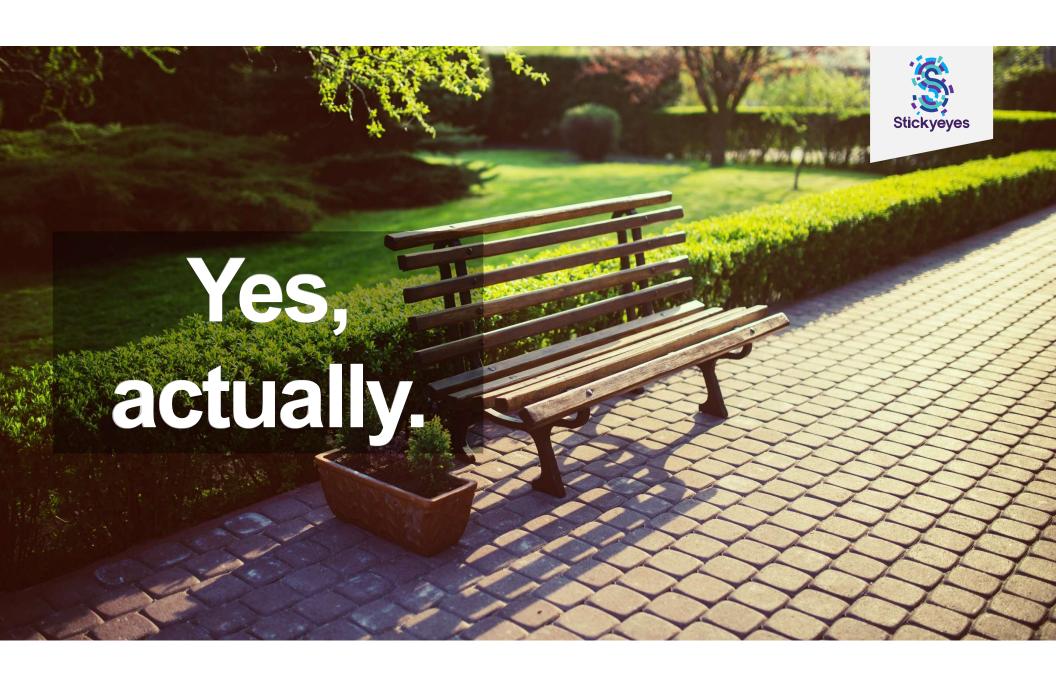
# Most of us are not sexy.



of B2B Marketers
describe their
content marketing
as "extremely
effective"

CMI B2B Benchmark Budget & Trends Report 2017







### What are you trying to achieve?

Content objectives depend on your business goals – and they generally fall into three core areas:



### **Drive acquisition**

Content that delivers a sale or a lead – as one of many touchpoints or in its own right.



### **Drive performance**

Content that enhances the performance of a customer engagement channel – eg SEO or conversion rate.



### **Drive exposure**

Content that makes a splash in the marketplace – generating awareness and positive conversation.



## Right objectives, right metrics.

Having a clear understanding of your content objectives allows you to identify which metrics you'll use to quantify how well your content is performing.

Direct Lead Gen Attributed Lead Gen

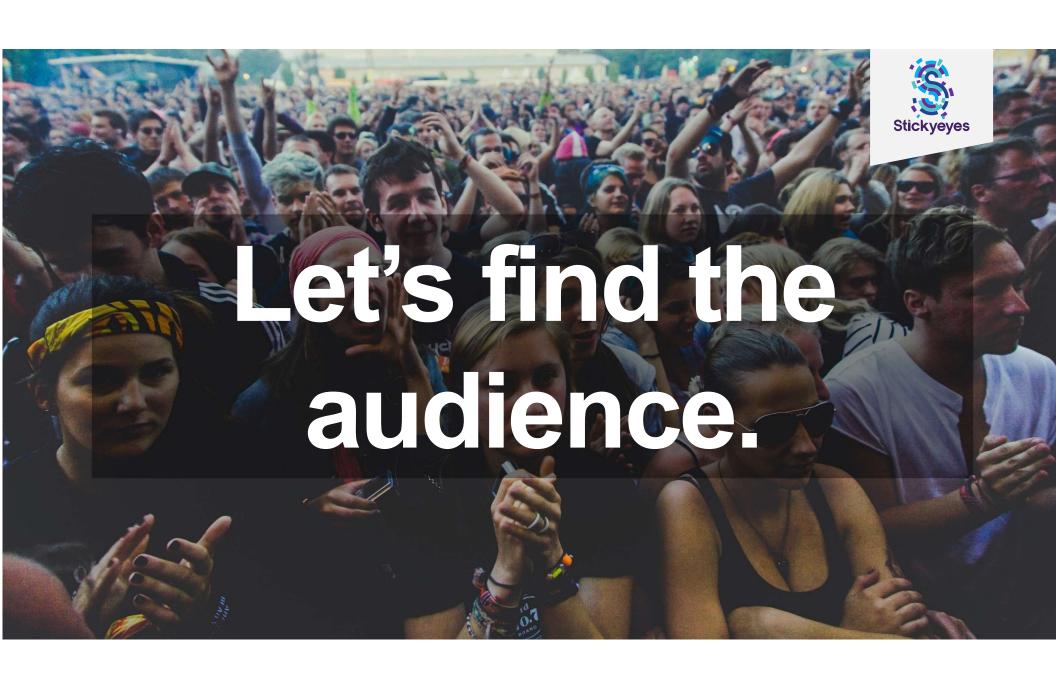
SEO Lead Gen Search Rankings Traffic from Content

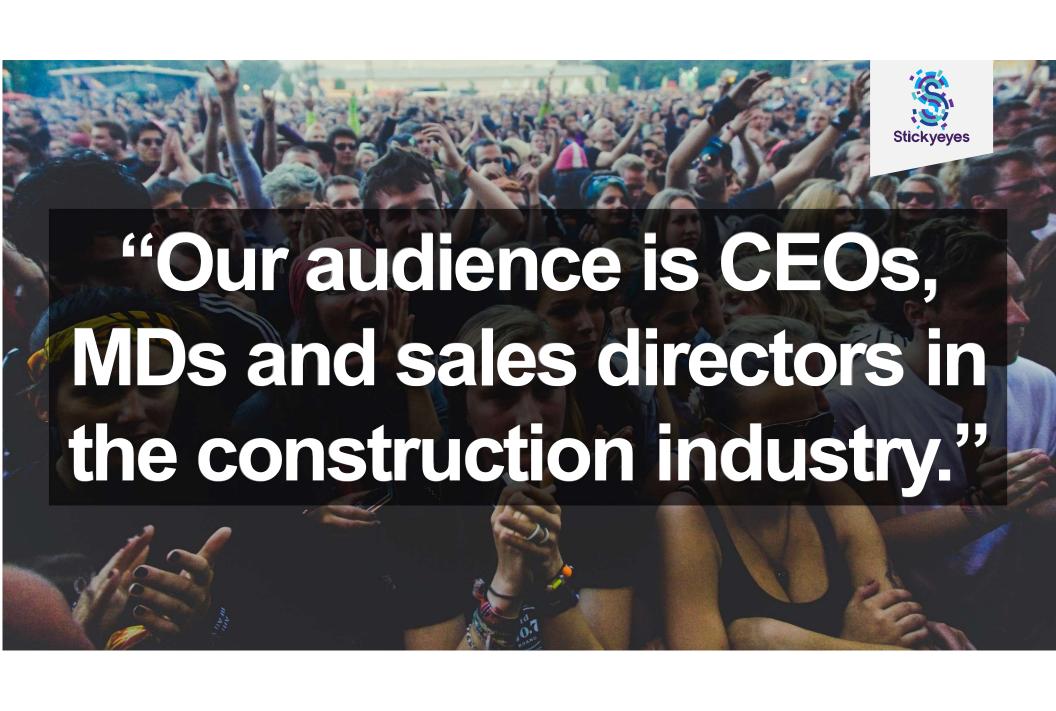
Brand Engagement

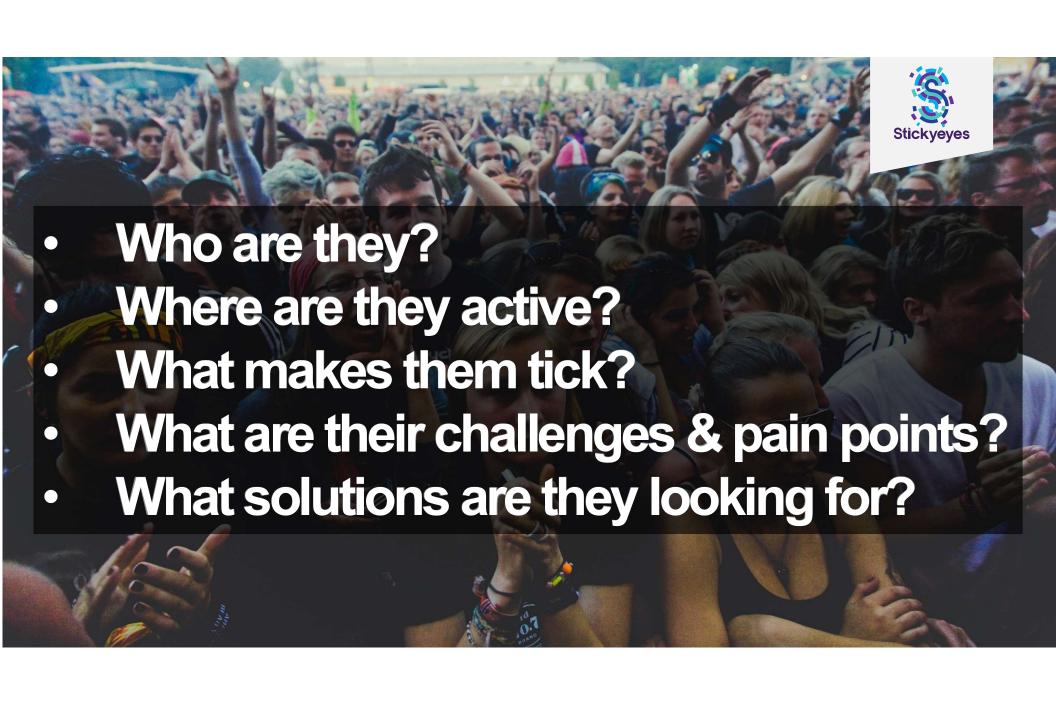
Reach / Awareness

Acquisition Focused

Awareness Focused











### **Introducing Pinpoint.**

Harnessing big data to generate insights into your online audience.



Join the dots between multiple data sources to produce fully rounded audience insights.



In-depth audience profiling – demographics, location, politics, professions, disposable income etc.



How does your audience behave online? Device usage, social network preference, time spent online etc.

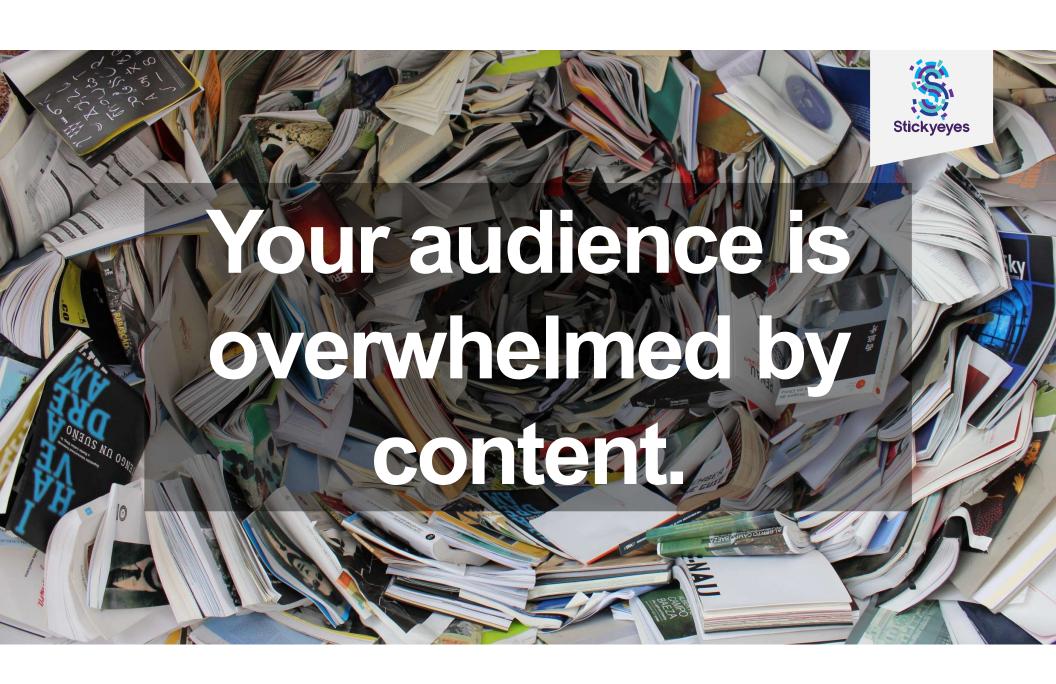


Other insights - hobbies, activities, outlook on live, brand role preference, values etc.

Sources include: Global Web Index / Proprietary Data Sets / Social Network Insights / YouGov / Experian / Hitwise



# So where are your opportunities?





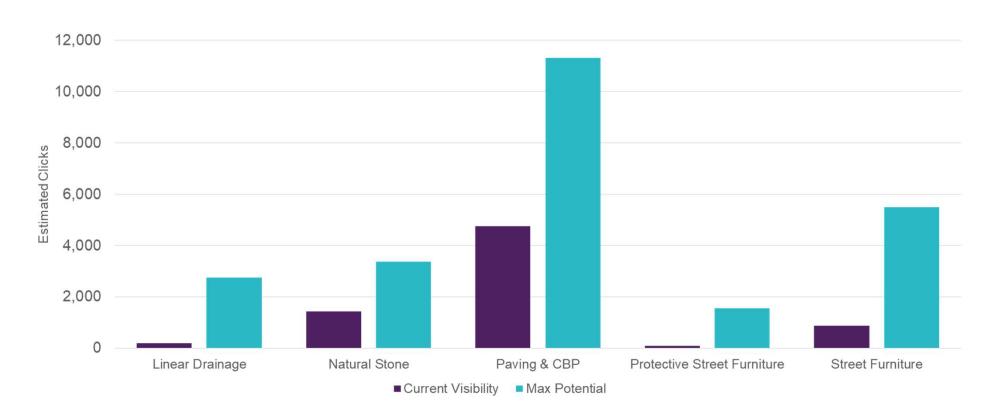
# "The buyer journey is nothing more than a series of questions that must be answered."

-IDC



## Find the Opportunities

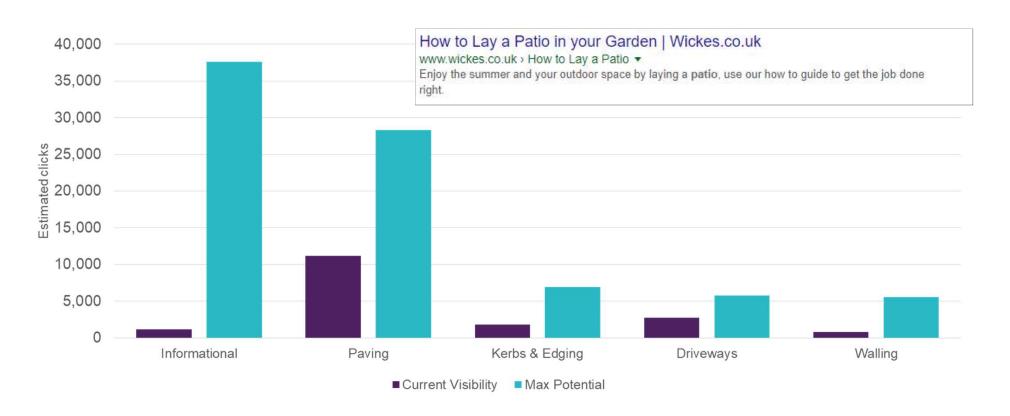
Where are you going to have the biggest impact?





## Find the Opportunities

Where are you going to have the biggest impact?





### What do people care about?

What actually matters to your audiences?

What is the environmental impact of the product?

"Product longevity is important to me"

What does it look like in situ?



# This is where we start adding value.



# People will give you their time if you can make them happy, healthy, wise and wealthy.



## And that's the hard part...



# Think about what makes good content good.



# "Behind every piece of bad content is an executive who asked for it."

- Michael Brenner

QuickBooks Resource Centre

**View Offers** 

Blog Home Accounting Free Invoice Template Making Tax Digital Self-Employed Small Business Startups



### What does a 'Brexit' mean for UK businesses?

By QuickBooks UK 3 min read

## lepends what

#### negotiate." If you run a small business you might be worried about June would have far reaching implications for the economy, employment laws and funding. This Statements: How to Prepare a blog post will give a cursory overview of each, with a more detailed analysis available shortly.

#### **Employment Law and Brexit**

The EU has had a pervasive effect on employment legislation in the UK, with wide reaching social policy creating red tape for employers. A Brexit could remove a great many regulations pertaining to employment and immigration policy. Those arguing in favour of a Brexit point to how it would enable the UK Government to decide which of these regulations it wished to maintain and which to repeal. Those who arque in favour of remaining in the EU point to non-EU states like Norway whose firms can access the single market, but have been required to implement some EU style employment laws.

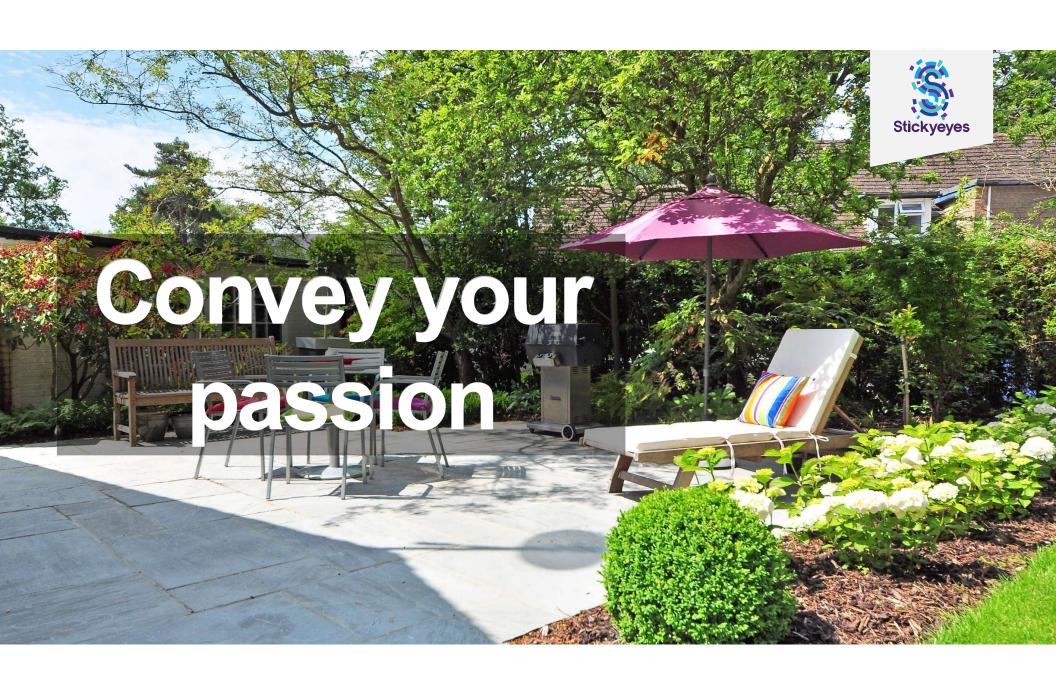
Why ROI is King when managing money

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#### **Regular Content**

#### → Big Bang Content



























**Preference** 











**Action** 









Loyalty













**Advocacy** 







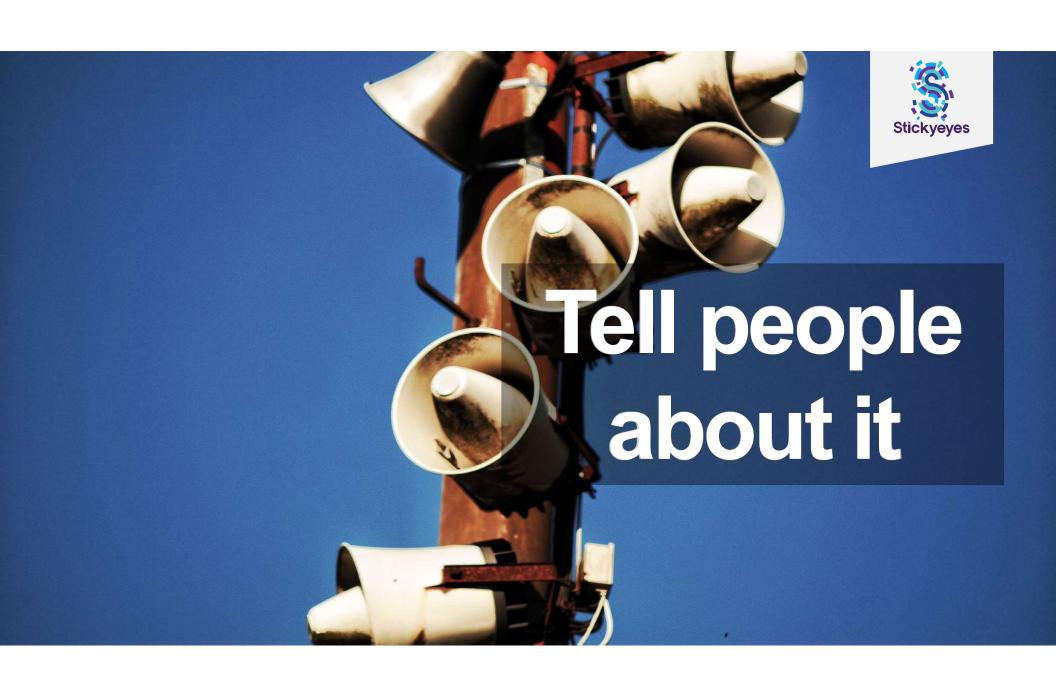




### **Content formats**

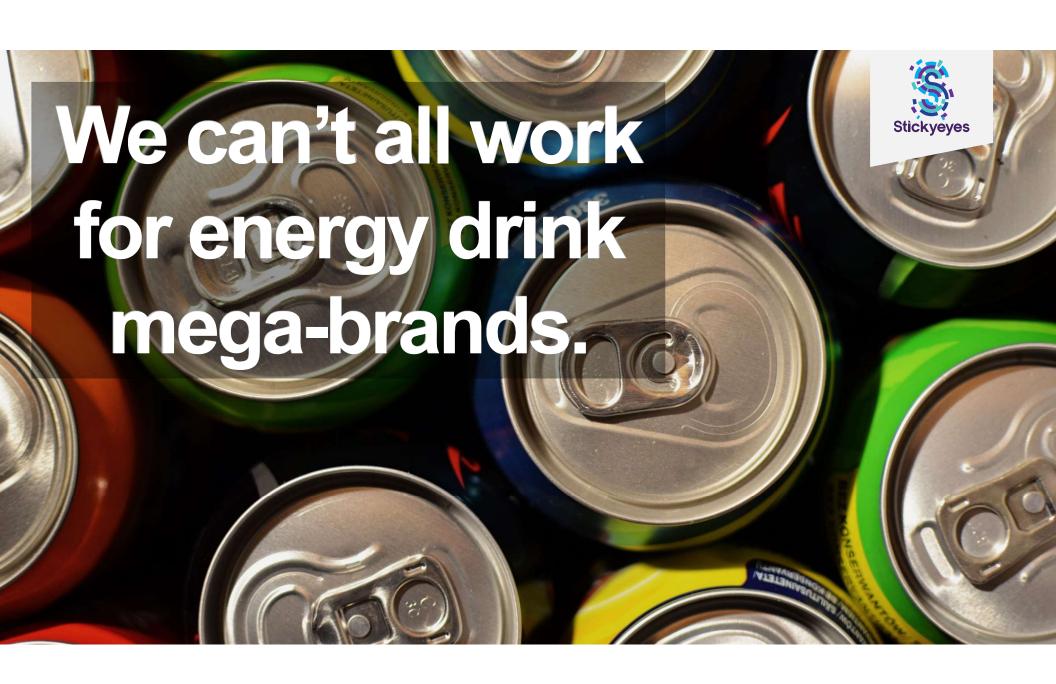
The format can make or break the success of your content.

Which format is most suitable for the purpose?

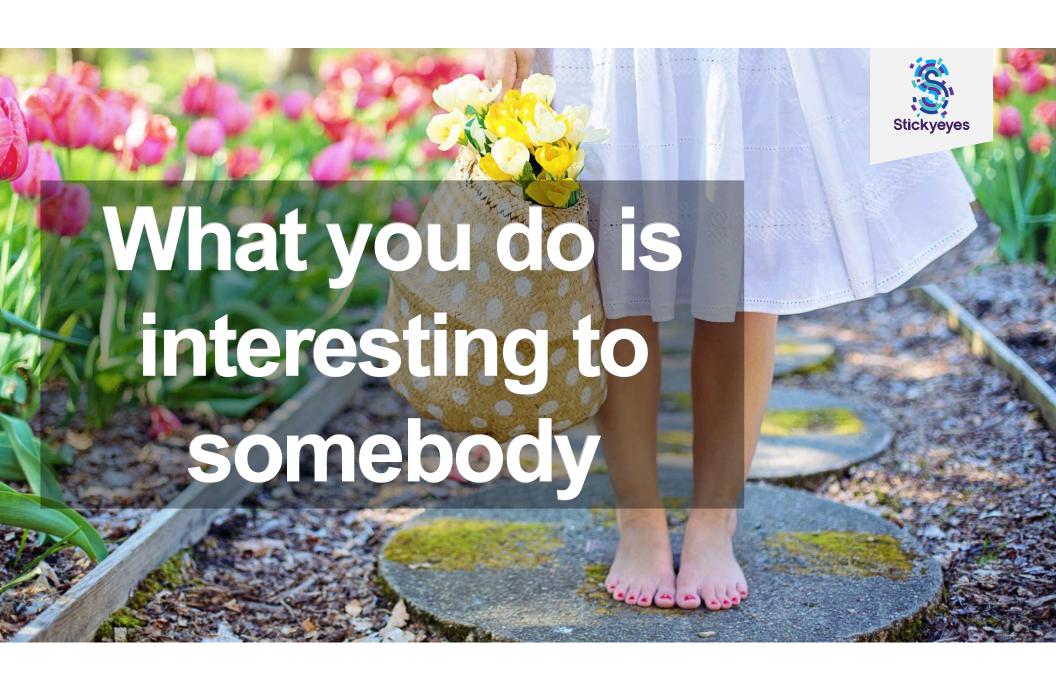




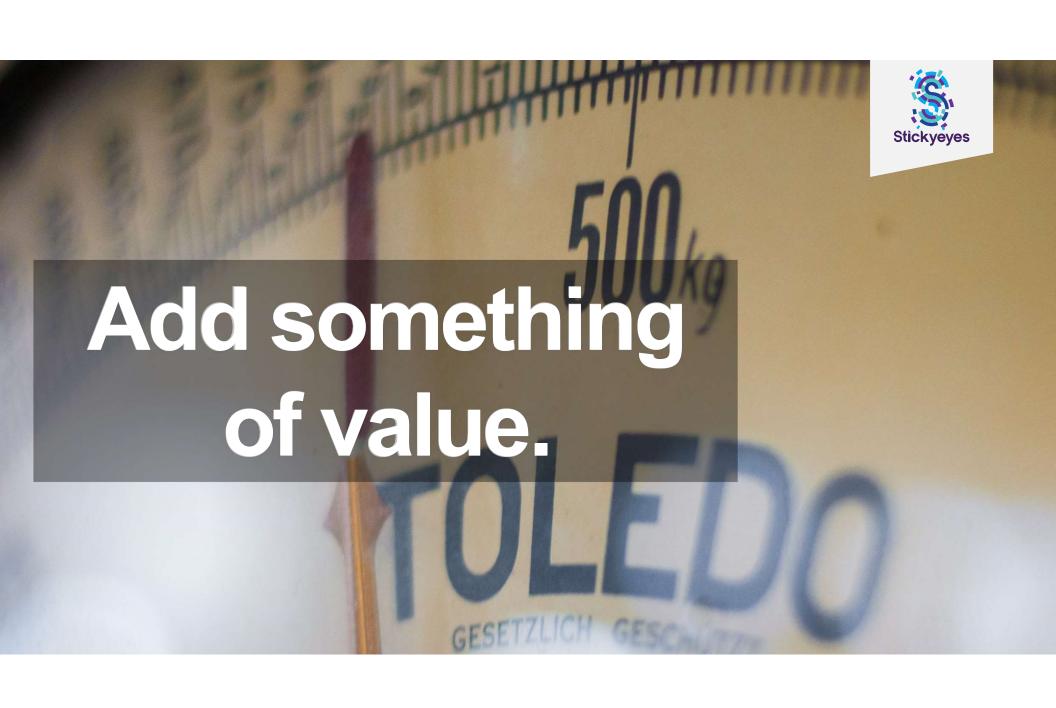
## **In Summary**

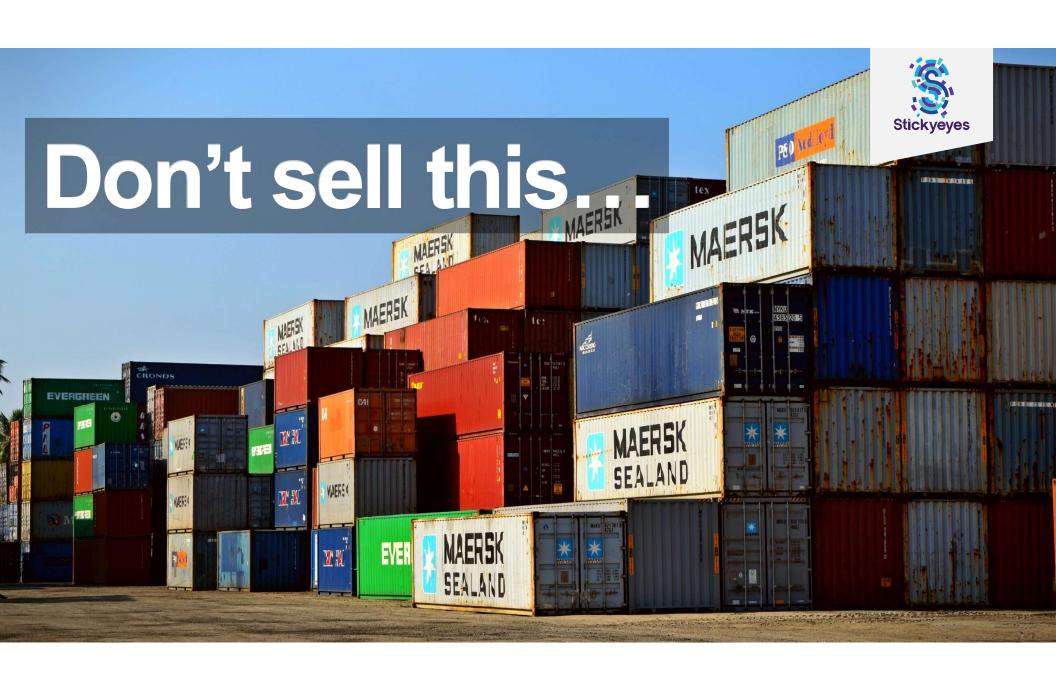




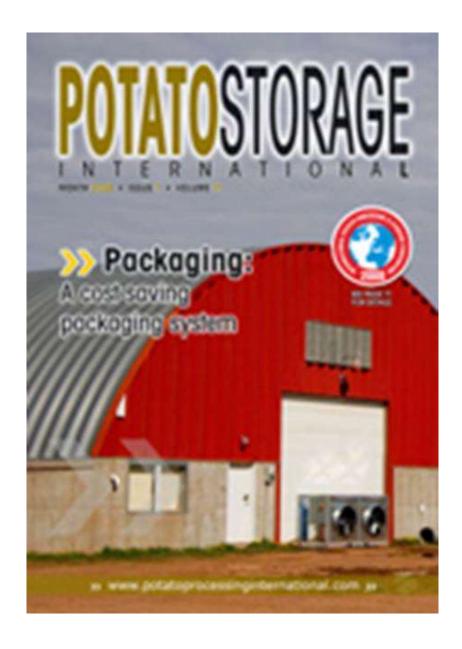
















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