

With more than three decades experience working in health, aged and disability care, Danielle Robertson knows the ins and outs of the care industry.

Using this knowledge, she has created the 5 Easy Steps 4 Care<sup>©</sup>. These are the steps we take to help you obtain the right care solutions for you and your family.

To ensure thoroughness, we work with your family, financial planner, adviser, accountant, lawyer, estate planner, GP or social worker, to ensure all of your needs are met.

Rely on DR Care Solutions for assistance in aged care, disability care and retirement living.

Call Danielle directly on 0418 737 357.

Dameth Robertse

Danielle Robertson

Visit the website at **drcaresolutions.com** or email Danielle directly at **danielle@drcaresolutions.com.au** 

# DR Care Solutions

Impartial, independant, transparent, guidance. All your care questions answered.

# Easy Steps 4Care®



## **1 Establishing Needs**

Enter an easy and relaxed conversation with us to establish your care needs, requirements and wishes.

If you are a guardian, give us your thoughts on the needs of your loved one. We will then listen and converse with your loved one to understand what care they believe they require. If there are differences of opinion, let us facilitate a resolution.

#### 2 In-Home Assessment

We come to your home and discuss your needs over a visit of up to two hours. To ensure all the communication channels are open, we ask the guardian or family members to attend this visit.

#### 3 Development of the Life Plan<sup>©</sup>

Having established and assessed your needs and wishes, we will provide you with a thorough Life Plan<sup>®</sup> on the different care options available in your preferred area, as well as any related and useful resources.

### 4 Selecting the Appropriate Care Provider

Rely on our ability to resolve the difficult and confusing task of selecting the most appropriate care providers, be they niche, boutique, private or corporate.

With more than three decades experience in the industry, we know what to look for when it comes to choosing the best 'in home care' or residential care facility for your and your family.

We will recommend up to three quality home care providers, or tour up to four care facilities with you. Our role is to guide and assist you through this difficult process, to get the outcome you deserve.



#### 5 Follow Up and Review

Our service does not stop with finalising your selection. We will follow up regularly to ensure your needs, as a care recipient or guardian, are being met to your satisfaction. If there is an issue, we will work to resolve it.

For an initial telephone consultation on our services, call DR Care Solutions on 0418 737 357