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ATM & Kiosk Management

Connecting the Dots in Omnichannel

Deliver more than just cash withdrawal services with BPC's SmartVista ATM Management

Today's ATMs offer so much more than cash withdrawals. Often equipped with advanced technology like biometric authentication and contactless interfaces, customers can do anything from buying prepaid cards to topping up mobile accounts.

Financial institutions can reduce their customers' reliance on branches by offering self-service capabilities via ATMs and kiosks. The result? Time-savings for banks and customers alike.



Unlock a new source of revenue

ATMs offer consumers a convenient way of accessing a range of value-added banking services, services that you can monetise and use your institution's ATMs as extra sales channels.

How it works...

- SmartVista ATM
- Management provides complete, real-time monitoring and control of the ATM network and its operation, including the availability of cash at each ATM, as well as self-service kiosks.
- Any irregularities trigger alerts to the financial institution.
- Screens can be personalised for specific ATMs or customers.
- It supports cash recycling, remote key loading, Dynamic Currency Conversion (DCC), and eJournals management.
- SmartVista allows interactive AV communication between ATMs and contact centres so customers can speak to staff members if needed.
- The smart cash management solution simplifies ATM cash demand forecasting, with its forecasting, planning, and reporting tools.
- It supports a variety of services including cash withdrawals, balance inquiries, mini statements, fund transfers, P2P payments, Western Union remittance and money transfers, bill payments, mobile topups, and utility payments.



Key benefits of SmartVista ATM Management

- > Kiosks and ATM for digital 'anything as a service'
- > Real-time monitoring, 24/7 uptime
- > Digital onboarding on site
- > Full brand presence on 'every corner'
- > End-to-end digitisation from KYC onboarding to product purchase
- > Multi-brand, multi-host, multi-currency
- > Easy screen flow configuration
- > A pre-build set of 35+ transaction types
- > Cardless, biometric, QR based transactions

Financial institutions...

user journeys.

Harness new sources of revenue. Save money on cash processing. Create configurable, personalised

Customers...

Save time by not being as reliant on branches. Benefit from queue-beating pre-order service. Can perform both simple and complex transactions.



Power your transactions with BPC



Start benefiting from SmartVista ATM Management alone or as part of a broader technology platform and gain the potential to make the most of every transaction with the right tools and technology. It's one thing to use technology to power your transactions; it's another to harness its full potential.

BPC's experienced team understands exactly how to bridge real life and digital, and our technology is proven, consistent, and always forward-thinking.

About BPC

Founded in 1996, BPC has transformed over the years to deliver innovative and best in class proven solutions which fit with today's consumer lifestyle when banking, shopping or moving in both urban and rural areas, bridging real life and the digital world. With 500+ customers across 140+ countries globally, BPC collaborates with all ecosystem players ranging from tier one banks to neobanks, Payment Service Providers (PSPs) to large processors, ecommerce giants to start-up merchants, and government bodies to local hail riding companies. BPC's SmartVista suite comprises cutting-edge banking, commerce and mobility solutions including digital banking, ATM & switching, payments processing, card and fraud management, financial inclusion, merchant portals, transport and smart cities solutions.

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Want to find out more?

Request a free discovery workshop from BPC and one of our experts will be in touch to book your 1-2-1 workshop.



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