



eCIVIS CASE STUDY: GOODYEAR ARIZONA



The City of Goodyear, Arizona (pop. 65,275), is located in Maricopa County and is one of fastest-growing cities in the Phoenix metropolitan area. Clear policies, strong leadership, and grant management software helped the City track grant dollars throughout its departments.



Challenge

The City of Goodyear had a grant management system that was decentralized and disorganized, relying on numerous spreadsheets and manual systems to keep tabs on grant activities.

- Reimbursement requests and reports were often submitted late, or not at all—a problem that represented the potential loss of millions of dollars.
- Key administrative departments were not always notified when the city had received a grant.



Solution

The City updated its internal policies to coordinate all grant activities using eCivis' grant management software, Grants Network. As a means of keeping the City's grant processes both transparent and efficient, it was mandated that all relevant council actions and account set-ups go through the system, which allowed officials to:

- Accurately track grant expenditures.
- Better forecast potential grants.
- Submit timely financial reports and reimbursements.



Result

As departments began to upload documents to the system, the grants administrator and finance department staff began to see that there were outstanding reports due. As a result, Goodyear was able to:

- Open much-needed lines of communication among various City departments.
- Help staff prepare for annual audits.
- Retrieve more than \$1 million in significant reimbursements.
- Have continuity of operations in place when there is staff turnover.



eCIVIS



With Grants Network, new grants personnel or finance staff will not have to dig through paper files and notes to try and re-create what their predecessor did. With all of the information organized ... they will be able to hit the ground running.

Matt Hanson, Grants Administrator

