

FAQ Bot



**Astute Business
Solutions**

Care Management Bot



FAQ Management Bot

FAQ Bot is a customer service chatbot - a "bot as a service" that solves a common problem. It answers the questions that are asked most often, and can be simply and easily resolved, but place a load on customer service staff.

FAQ Bot is designed to handle that FAQ load 24x7. The customers get their questions answered Faster. Everywhere. Anytime! FAQ Bot is easy to set up and quick to deliver benefits.

For example: If FAQ Bot is set for University it can answer all the questions asked by students about:

Registration

Deadline

Library Hours

Laboratory Hours

Password Reset

Schedules

And many more....

01

Quick Response with integrated Facebook, WhatsApp etc.

02

No wait times or long ques for getting customer care support

03

Improved customer satisfaction