##### **insight AnalysT**

**We are looking to add an Insight Analyst to our US team**

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| Job title: | **Insight Analyst** | Location: | **US** |
| Reporting to: | **Insight Manager** | Term: | **Full-Time** |
| Department: | **Analysis** |  |  |

## Why rI?

**We believe we can reinvent retail operations through advanced analytics, growing sales and profitability for our global retail and consumer goods clients.**

### What do we do?

At Retail Insight, we have built a suite of innovative retail execution analytics products trusted by some of the world’s leading retail and consumer goods companies including Walmart, Woolworths, Diageo and Danone.

We provide head office, stores and suppliers with data-driven insights that direct action and capture value. We specialise in-store and are at the cutting edge of retail analytics technology, helping identify drivers, and alerting to close, lost sales and lost profits from out-of-stocks, poor in-store execution, waste, markdown and total loss.

### responsibilities

The Insight Analyst will provide analysis of data from a variety of sources to deliver actionable and valuable insights to our clients. Providing day to day analytical support for our client to deliver improved on shelf customer availability , the analyst will be expected to proactively identify opportunities and insights for our clients and for RI.

Key responsibilities:

* Provide proactive insights and timely communications with regards to on shelf customer availability to the client.
* Support the Insight Manager and Relationship Manager(s) in delivery of client requirements for proactive, tactical and ad-hoc analysis, and product / service development opportunities.
* Ensure client issues are resolved quickly and the root cause is identified and managed.
* Liaise with the RI software development teams for software changes.
* Continuously improve the quality, timeliness and value of our insights.

### What does it take to be successful in this role?

Essential:

* Experience of applying analytics / an analytical approach either in a work or academic setting
* Strong Excel and PowerPoint competence
* A creative and proactive attitude towards finding solutions and delighting our clients
* Ability to communicate at senior level.

Desirable:

* Retail experience
* Supply Chain experience
* Experience of using SQL
* Any of the following: R, Python, Tableau, Power BI, MicroStrategy, SSRS, SAS, SPSS,
* Experience of designing data-driven solutions and/or analytical reporting tools
* Knowledge of retail operations and processes

### if this sounds like you then we’d love to hear from you.