## Bars and Restaurants retain customers and increase revenue with Raydiant

Studies show that 86% of customers are willing to spend more for a better customer experience, and 84% of companies who improved their customers' experience saw a boost in sales. Restaurants, bars, cafes, and other eateries are using Raydiant digital signage to improve customer experience, which means more revenue and more loyal customers. Here are some ways Raydiant will attract and engage your customers, causing them to come back again and again.



## How Can Raydiant Create a Better Customer Experience?

#### BEFORE RAYDIANT Boring, static menu boards

#### AFTER RAYDIANT Crisp, dynamic digital menu boards



Showcase your menus in HD and 4k with vivid visuals. Studies find that **83% of small business owners** show an increase in revenue after adding digital signs. Static menu boards give little more than an item's name and price, while digital menus allow for high-res, dynamic content that brings your menu to life, and gives you room to display nutritional information, add-ons, promotional and seasonal items, and more.

#### BEFORE RAYDIANT Repetitive playlists, no music license

#### AFTER RAYDIANT Customized, licensed background music





Sick of boring playlists, repetitive songs, and off-brand music spoiling the mood? Control your atmosphere with custom music playlists you can set by genre or mood. Diners **spend an average 23% more** on food (and 51% more on drinks) when listening to background music. Raydiant's Soundtrack Your Brand app lets you enjoy a 50 million-song library with all the latest hits. And since playlists are updated weekly, you and your customers won't get sick of what's playing. Worried about violating expensive copyright laws? There's no music license needed with Raydiant.

#### BEFORE RAYDIANT Different locations, different brand voices



#### AFTER RAYDIANT Consistent messaging across locations



Every one of your locations should tell the same brand story. Maintain the same message across multiple locations with branded digital content that reflects your brand design and values. Consistency in **branding increases revenue by an average of 23%.** Raydiant makes it easy to create branded content–including digital posters and videos–that can be shared across locations, and easily updated via the cloud from any internet-connected device.

#### BEFORE RAYDIANT Outdated menus, frustrated customers

#### AFTER RAYDIANT Efficient ordering, less wait time

				1111
н	SCONES	4 9 D	DRAFT PINT	1300
	POPCORN	650	CRAFT BEER	12 00
	NACHO	750	COFFEE	3 5 0
4	TORTILLA	890	WINE	7 0 0
	HOTDOGS	750	SODA	350
	PIZZA	1590	WATER	4 5 0
	SALTED EGG	FRIES 8	90 POSH TEA	600



Schedule dayparting and special menus and make menu updates easily—and in seconds—with Raydiant. An easy-to-read, up-to-date menu means less confusion for customers, who won't have the frustration of ordering items that are no longer offered or out of stock. This streamlines the ordering process, meaning shorter lines and less wait time. In fact, digital signage has been proven to **decrease customers' perceived wait times by 35%.** 

#### BEFORE RAYDIANT Static images on in-house TVs



#### AFTER RAYDIANT Hi-def social media walls



Scrap your DIY digital signage, with its outdated static images. Instead, display high-res Instagram photos on big screens in your restaurant. A reported **76% of U.S. customers** purchased a product because of a brand's social post. Use Raydiant to display content from yours and your followers' feeds, sharing photos and videos of customers enjoying a good time and enticing food. You can also use Raydiant to automatically pull content from branded hashtag campaigns, for a constant influx of fresh content for your in-house displays.

#### BEFORE RAYDIANT Outdated, ineffective marketing tactics

#### AFTER RAYDIANT Attracting more millennial diners



Market smarter by focusing on the largest wave of restaurant-goers: millennials. This generation wants to know more about the food they are eating, and Raydiant digital signage can be used to show them your fresh ingredients and nutritional information. You can also share your brand story through video, as millennials want to connect with a brand. In fact, **52% of millennials** say that it's important that a brand's values align with theirs. This builds brand loyalty and leads to repeat customers and social sharing.

Create a memorable customer experience with Raydiant, which includes plug-and-play hardware that installs in seconds, a cloud-based system easily accessed via internet, and an intuitive user interface with thousands of HD and 4K templates.



**Try Raydiant** risk-free or **book a demo** today.