



**AGILE
NXT**

WELCOME AT AGILE NXT FUTURE FRIDAY

#agilenxt

#futurefriday

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STRUCTURE YOUR ORGANIZATION FOR TOMORROW

Roel Trienekens & Just Meddens

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L. DAVID MARQUET

CAPTAIN, U.S. NAVY (RETIRED)

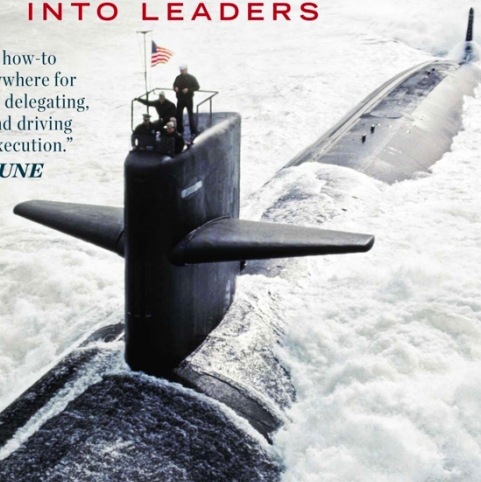
FOREWORD BY STEPHEN R. COVEY

Turn the Ship Around!

**A TRUE STORY OF
TURNING FOLLOWERS
INTO LEADERS**

"The best how-to manual anywhere for managers on delegating, training and driving flawless execution."

—*FORTUNE*

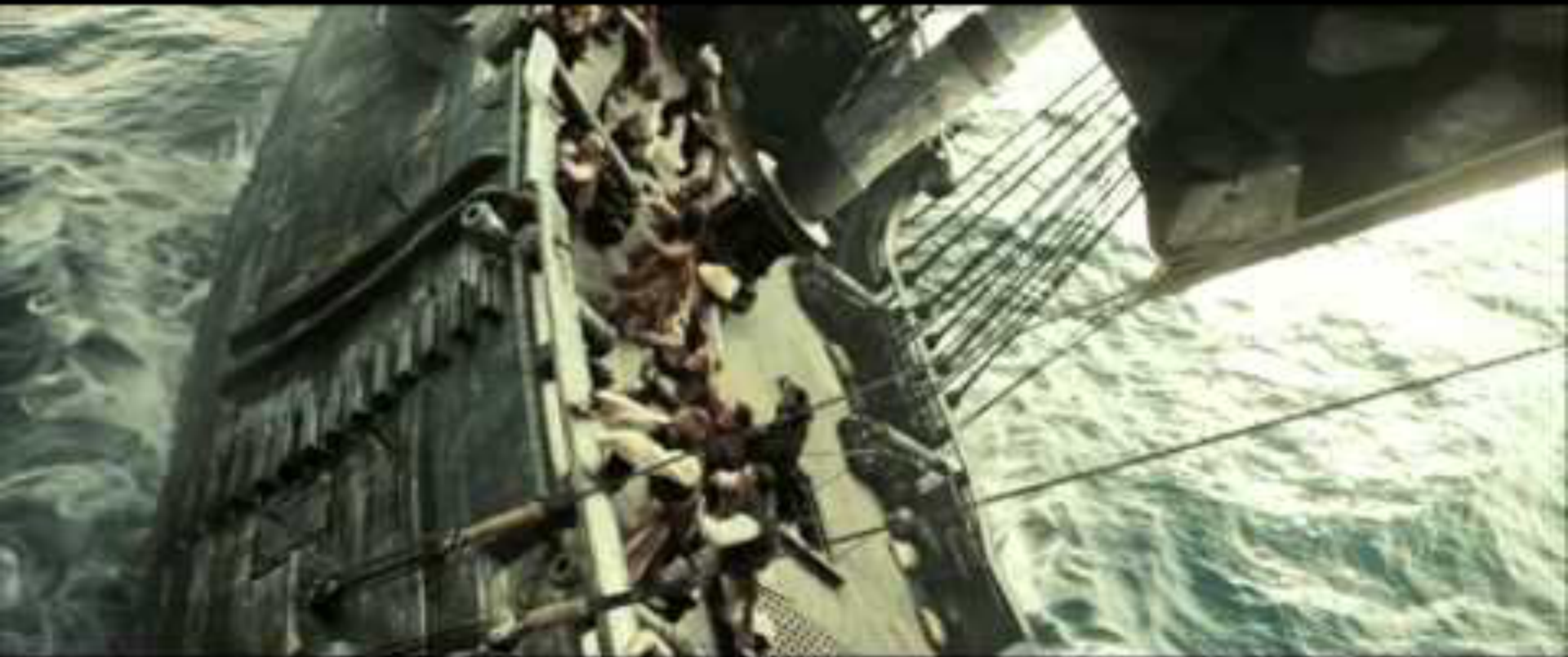


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Turn the Ship Around

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What's NXT?

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INTRINSIC VS EXTRINSIC MOTIVATION

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People will avoid work if they can

INTRINSIC VS EXTRINSIC

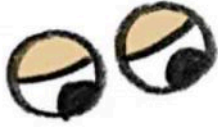
People don't need to be motivated to work towards a goal, they will direct themselves if they accept the target

Trust is good, control is better

INTRINSIC VS EXTRINSIC

**People are only creative when it
comes to avoiding rules**

INTRINSIC VS EXTRINSIC



Theory X

Theory Y

Attitude

People dislike work, find it boring, and will avoid it if they can

People need to work and want to take an interest in it. Under right conditions, they enjoy it

Direction

People must be forced or bribed to make the right effort

People will direct themselves towards a target that they accept

Responsibility

People would rather be directed than accept responsibility, (which they avoid)

People will seek and accept responsibility, under the right conditions

Motivation

People are motivated mainly by money and fears about their job security

Under the right conditions, people are motivated by the desire to realize their own potential

Creativity

Most people have little creativity - except when it comes to getting round rules

Creativity and ingenuity are widely distributed and grossly underused

“Hardly a competent workman can be found who does not devote a considerable amount of time to studying just how slowly he can work and still convince his employer that he is going at a good pace.”

- Frederick Winslow Taylor

A black and white portrait of Frederick Winslow Taylor, a man with a mustache, wearing a suit and tie. The portrait is on the left side of the slide.

INTRINSIC VS EXTRINSIC

“A bad system will beat a good person every time.”

- W. Edwards Deming

INTRINSIC VS EXTRINSIC



Why do we observe so much X in organizations?

INTRINSIC VS EXTRINSIC

What can you do to break the pattern?

Take 5 minutes to discuss with your neighbor one concrete step you can take

INTRINSIC VS EXTRINSIC

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RADICAL TRANSPARANCY

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How transparent are you?

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Why are we not transparent?

RADICAL TRANSPARENCY

What if you had access to...

- everyone's planning
- everyone's expertise
- everyone's to do list
- everyone's goals and targets
- the complete company finances
- everyone's performance reviews
- everyone's salary and benefits
- everyone's e-mail communication

RADICAL TRANSPARENCY

If they can, why can't we?



SEMCO

RADICAL TRANSPARENCY

In your organization, what is the next step in transparency?

What is the smallest experiment you could do?

Take 5 minutes to discuss with your neighbor

RADICAL TRANSPARENCY





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RULES VS COMMON SENSE

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**What is the strangest rule you ever
encountered in the workplace?**

Company Limits Worker Bathroom Use to 6 Minutes a Day, Union Claims

By SUSANNA KIM Jul 16, 2014, 2:25 PM ET

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RULES VS COMMON SENSE

WaterSaver workers protest "Stop Bathroom Harassment, Start Bargaining" rally in front faucet maker WaterSaver in Chicago.

**Why do we have rules and why are
there so many?**

RULES VS COMMON SENSE

**‘It is easy to make things difficult, but
is very difficult to make things easy.’**

– Jos de Blok



RULES VS COMMON SENSE

What if...

**We would have no rules at all? If
instead we trusted common sense?**

What if...

**For every rule we
introduce, we are
required to
remove two?**

RULES VS COMMON SENSE



**What is the first
rule you would
remove if it were
up to you?**

RULES VS COMMON SENSE

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A NEW WAY OF DECISION MAKING

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**How are decisions being
made in your company?**

DECISION MAKING

**How much does a
reasonable decision cost in
your organization?**

Autocratic decision making

DECISION MAKING



**“Democracy is two
wolves and a lamb
voting on what to
have for lunch”
– Benjamin Franklin**

A portrait of Benjamin Franklin, an older man with long, wavy grey hair, wearing a light blue coat over a white cravat. He is looking slightly to the right with a serious expression.

DECISION MAKING

**“The process of voting
creates losers”
– Rick Falkvinge**

DECISION MAKING



SWARMWISE

THE TACTICAL MANUAL TO **CHANGING THE WORLD**

RICK FALKVINGE



DECISION MAKING

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**“Consensus means
that everyone
collectively agrees
to say what no-one
individually
believes”**

– Abba Eban

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Using the process of Consent

DECISION MAKING

*Good enough
for now &
safe enough to
try*



DECISION MAKING

The next time a decision needs to be made in your organization, instead of asking:

“Is everyone in favor?”

Try asking:

”Is it good enough for now, safe enough to try?”

DECISION MAKING

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WRAP-UP

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Want to know more?



Podcasts



De Toekomst van Organisaties

Verbeter de wereld,
begin met een goed gesprek
over de toekomst van werk

Just Meddens & Roel Trienekens

One more thing...





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THANK YOU!

**WHAT IS YOUR
NEXT STEP IN
AGILITY?**

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