


Session 3 Questions and Answers

V I R T U A L U | S | E | R | F | O | R | U | M

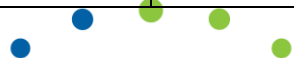
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Recordings can be viewed at <https://www.meridianlink.com/events/user-forum-2020>

Session 3 - Using LendingQB for Enhanced Digital Lending

Learn how the LendingQB mortgage platform enables financial institutions to optimize their digital lending experience. This session highlights how LoansPQ clients can offer their customers/members a seamless loan application process across their entire lending portfolio when they implement LendingQB.

Q. Is there a type of notification to our XpressAccounts team to review/complete the app when the app is created in LendingQB?	A. Any XpressAccounts specific notifications would be limited to notifications that occur within LPQ. There are no separate notifications on app creation coming from LendingQB.
Q. For the SSO, would we have to set up credentials in both systems so we can control what a user can see in both systems?	A. Yes, SSO does require the user to have a user account in each system. You still want to set up any user permissions or workflow rules as appropriate to control each user's access within either system.
Q. I enabled this feature (Other Applications) and added our API information. The search will show a number of loans, but the list of loans do not appear and the screen is blank.	A. It could be lack of read access to the related loans, or it could be an issue that we would need to investigate. Please contact our Support staff to open a ticket so we can investigate further.
Q. Is LendingQB a totally different app than LoansPQ (LPQ)? We're just getting ready to implement LoansPQ.	A. Yes, LendingQB is the MeridianLink mortgage specific product. LendingQB is a full enterprise mortgage solution that handles secondary all the way to post closing and a dabble of interim servicing.
Q. Can we do 2nd mortgages in LoansPQ?	A. Yes. LoansPQ can handle 2nd mortgages.
Q. Will you be able to import to LendingQB from a LoansPQ application as a cross-sell?	A. We plan to offer a way to evaluate mortgage opportunities within the cross-sell feature in



	LoansPQ so we can apply those opportunities to generate mortgage apps in LendingQB.
Q. Do you have plans for XpressAccounts integration?	A. We do have the feature that allows a user to create an XpressAccounts app from within LendingQB and pre-fill it using information from the mortgage app. We will also have an SSO integration with LoansPQ in the coming months to provide easy access to LoansPQ from within LendingQB. We don't have plans for additional integrations at this time.
Q. Does LendingQB have APIs available to clients for internal development of mortgage applications?	A. Yes, we have a host of APIs that can be used for that purpose. We have many partners in the industry that actively use our APIs, as well.
Q. If you are doing a core export and using LoansPQ as a pass through, can I leverage most functionality that the LoansPQ core integration team can utilize (i.e. run a reppen to create certain loan records, etc.)?	A. Yes. The core export feature within LendingQB will use LoansPQ as an intermediary and will leverage the core integrations that LoansPQ has already built. That way, there is no need to reinvent the wheel on the LendingQB side, and the behaviors will be consistent when doing a core export within LendingQB.

