


## Session 10 Questions and Answers

# VIRTUAL USER FORUM

June 9-10, 2020 | 

Recordings can be viewed at <https://www.meridianlink.com/events/user-forum-2020>

### Session 10 - ML Helps! Quick Deployment Options and Tools

In this session, rapid deployment options and tools to help get you up-and-running with some of our most popular solutions are discussed. In addition, a unique opportunity to augment your resources for the administration and build of your site is presented.

Q. Can the in-app signing process be used with Synergy eSign or is it only available with DocuSign?	A. It is only for DocuSign, but we have plans to include Synergy eSign in the next 2-3 months!
Q. What are the startup and annual costs?	A. Pricing can be provided based on a proposal request. Please reach out to your Partner Success Manager (PSM) or Sales team member to learn more.
Q. I'm a CRIF ACTION client. I'm assuming I'd need to be a MeridianLink (ML) LOS migrated user with full implementation first?	A. If you're asking about XpressAccounts Fast Track, you're eligible for this as an ACTION client. We can spin up a new XA and AP for you as part of the project, no need to switch over to the full LOS yet.
Q. Is this available if you only use XA, and not loans?	A. Great question! We offer AP Fast Track for both loans and deposits.
Q. Does Admin Pro cover user/role maintenance at all?	A. Yes, we can absolutely build and maintain user roles. We are not able to impact individual user setup.
Q. Would the implementation cover a review of the current configuration and make recommendations for things, such as automated actions?	A. Yes, for existing clients, we review your existing configurations and work with you to continue to optimize your site.
Q. Is App Portal Fast Track available for clients on ACTION Online?	A. Great question! Please contact your Partner Success Manager, as we are rolling out Application Portal for ACTION.



<p>Q. When will more electronic signature vendors be integrated? We recently left DocuSign and found our current vendor was not an option for the portal.</p>	<p>A. We are planning on adding IMM eSign in the next few months.</p>
<p>Q. Automation on approval and disbursements is great, but what type of fraud prevention features does it have?</p>	<p>A. We offer several vendor integrations for this. For example, Experian, PreciseID, and FIS Qualifile. We are also expanding our integrations into the future to bring the latest-and-greatest tech to AP, such as one-time passcodes and synthetic ID checks for Experian PreciseID.</p>

