

Strategic Planning Agenda

Q1

January

Qtrly/YTD Review (Q4)
Process Go-Live
Technology Go-Live

February

Write/Deliver Reviews

March

Merit Increases Start

Q2

April

Qtrly/YTD Review (Q1)

May

Ops Blackout

June

Ops Blackout

Q3

July

Qtrly/YTD Review (Q2)
Ops Blackout

August

People Review (mid-Yr)
Process Review
Tech. Review
Ops Blackout

September

Strategic Plan-Draft
Budget Plan-Draft
Growth Goals-Draft

Q4

October

Qtrly/YTD Review (Q3)
Strategic Plan-Final
Budget Plan-Final
Growth Goals-Final

November

Process Changes Announced
Tech. Changes Announced
Holidays

December

Process Training
Technology Training
Holidays