

BasicGov® offers a complete cloud solution for Community Development and Land Management, serving citizens and developers in the areas of planning and zoning, permitting, inspections, enforcement, and compliance.

Our highly configurable, flexible cloud-based framework offers comprehensive financial capabilities, and aims to help government increase productivity, and streamline processes involved in managing development and community projects.

Industry Solution



Permitting Track the permit lifecycle from application to review and issuance including fee calculation. Manage all critical permitting and inspection functions plus the occupancy process.



Planning & Zoning Track planning application reviews and outcomes. Track and report on key dates and decisions. Relate all needed applications and permits to a project file.



Code Enforcement Manage complaints, inspections, and violations consistently and efficiently. Enable field inspectors access to violation history. Keep track of inspection and enforcement due dates.



Inspections Track the inspection lifecycle from permit inspection request through to finalizing; automate the reinspection process for both permits and complaints; and easily generate violation notices.



Citizen Portal Online portal for application submission and real-time status on inspections or permits. Efficient interface between citizens, businesses, and agency staff and supervisors.



Payment Cart Allows for multiple item payments across various departments. Supports refunds, payment adjustments, deposits and other accounting processes. *Requires third party payment gateway integration.



Fund Accounting Delivers a centralized toolset to manage cash and receivables, corrections and distributions, and accounting reports for double entry accounting systems.



Esri® GIS Connector Tool *GIS Sync* integrates your existing Esri GIS Server spatial data with BasicGov and allows for continuous data synchronization. *GIS Map Viewer* adds visual analysis capabilities and includes map-based tools to create and manage information.



Electronic Plan Review Integrate with third party electronic review systems (e.g. BlueBeam®). Review and approve plan submissions directly from BasicGov. Improve communication by adding comments, mark-ups, and redlines.*Third party licensing not included with BasicGov.



Solution Benefits

Business Innovation

- An innovative global platform to modernize operations, reduce costs, mobilize workers and improve communication services through automation.

Operational Efficiency

- Automates and streamlines processes to improve agency performance, productivity and quality of service.

Transparency

- Our true cloud solution enables access to accurate, reliable information anytime, anywhere; and facilitates sharing and collaboration across departments and agencies, as well as increasing citizen and business engagement.

Continuity

- Ensures availability of data and business functionality during natural disasters, power failures and other crises.

Paperless Processes

- Enhance the citizen experience and promote sustainability.

BasicGov® Tools

The solution includes everything a government agency needs to efficiently serve their constituents, from a configurable application framework to a payments engine. The solution is also supported with document generation capability and a GAAP compliant double entry accounting system.

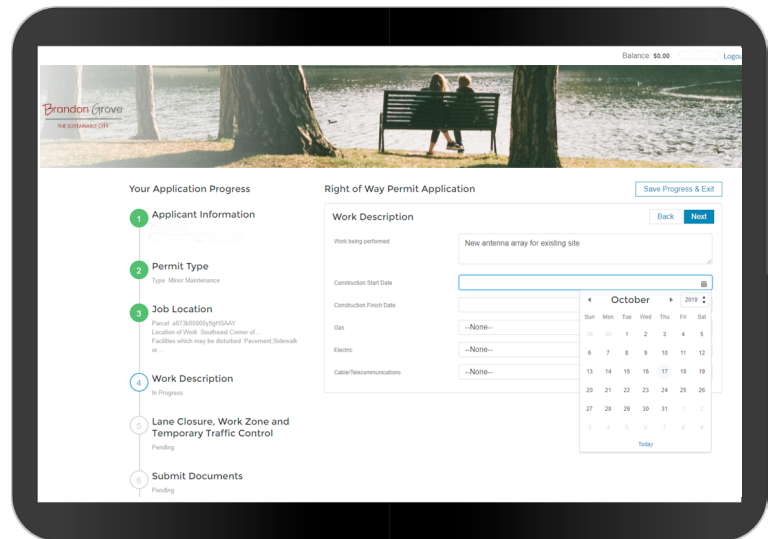
✓ **Reports & Dashboards** is a standard platform feature providing enterprise-scalable capability for data analysis. Configure new reports, schedule and run saved reports, create ad-hoc queries, or clone a report. Separates access to data through security profiles, and uses CRM capabilities to distribute reports across your organization.

✓ **Letters Engine** queries BasicGov data and automatically merges that data into template files, creating new documents with minimal staff interaction. The documents can be manually requested, automatically generated, scheduled or batched. Allows for documents currently used by the client to be reused repeatedly with data imported from the system.

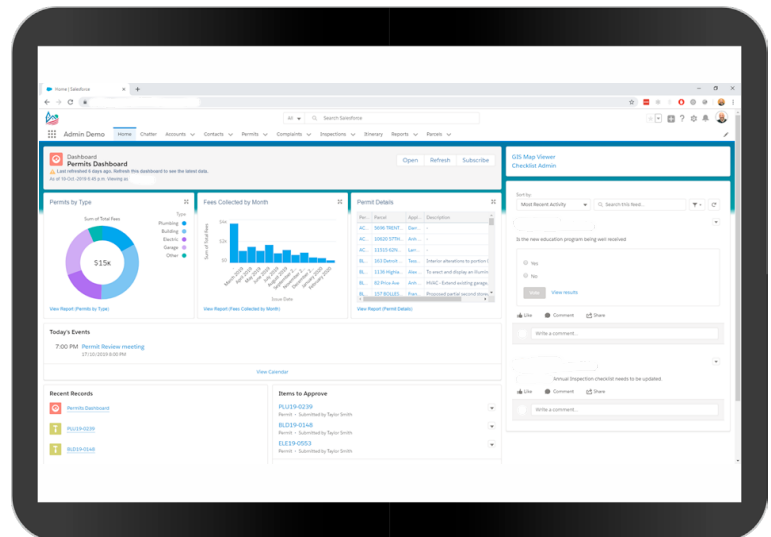
✓ **Dynamic Checklists** allow you to configure checklists (forms) that are dynamically generated. Checklists can be used for license and permit applications, inspections, and other records in BasicGov.

✓ **Dynamic Rules Engine (DRE)** provides process automation in a user-friendly format without code or custom System Integrator approaches. The DRE runs entirely on Salesforce® and combines the best features of Salesforce Workflow, Salesforce Process Builder, and Salesforce Triggers into a business-friendly interface.

Citizen Portal



Configurable User Interface



*Disclaimer: Information in the above images is based on a fictional use case for demonstration purposes. Names, characters, businesses, cases, events, locales and incidents are either the products of the author's imagination or used in a fictitious manner. Any resemblance to actual persons living or dead, or actual events, is purely coincidental.

Customers that Trust in BasicGov®



Schedule a demo!

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Platform Partners

