BasicGov

BasicGov® Solution

Empowering Government to Efficiently Serve

BasicGov® provides a cloud offering for a permitting, licensing, inspection, and enforcement solution for the public sector. We help government build trust with citizens and industries by making interactions more efficient around regulatory and compliance-based processes.

Go Paperless, Go Cloud!

BasicGov® is hosted on the Salesforce® Force.com platform, providing you world-class security, performance, and flexibility.

Regulated Objects & Equipment

Professional & Occupational Licensing

Licensing & Permitting

BasicGov

Regulated Industries

Community Development/ Land Management

Industry Solutions

Professional & Occupational Licensing
Process and evaluate applications for licensees to practice in a given field. Allows applicants to track real-time information regarding status of application and compliance issues - anywhere and at any time.

Regulated Industries
Simplify complex application processes and application types, including Wholesalers, Manufacturers, Retailers, Distributors, Bartenders, and Servers. Ensure alignment with the industry's near continuous regulatory changes.

Regulated Objects & Equipment
Meet public safety and legal compliance for regulated facilities and public equipment, such as conveyances (elevators, escalators), boilers, etc. Relieve government pressure in the high demand of efficient processing of new license applications, renewals and transfers, investigations, and more.

Community Development / Land Management
Empowers local municipalities - city and county - to better serve its citizens and developers in the areas of planning and zoning, permitting, inspections, code enforcement, and compliance. The BasicGov® solution integrates with various external systems, including 311, IVR, Esri®, payment gateways, and financial systems to foster efficient and reliable service.

BasicGov® Tools

The solution includes everything a government agency needs to efficiently serve their constituents – from a configurable application framework to a payments engine. The solution is also supported with a document generation capability and dual entry accounting system.

☑ **Citizen Portal** provides self-service capabilities for citizens and businesses, electronically. Supports online applications with file submissions; inspection requests, fee payment, and print on-demand documents. Empowers citizens while reducing staff processing times.

☑ **Payment Cart** provides a shopping cart experience that allows for multiple items to be paid for across various departments. Supports refunds, payment adjustments, and other accounting processes. *Requires third party payment gateway integration.

☑ **Fund Accounting** delivers a centralized toolset to view, input, and manage cash and receivables, corrections and distributions, and accounting reports for double entry accounting systems.

☑ **Esri GIS Connector Tool** consists of GIS Sync and GIS Map Viewer. *GIS Sync* integrates your existing Esri-GIS Server spatial data with BasicGov® and allows for continuous data synchronization. *GIS Map Viewer* adds visual analysis capabilities and includes map-based tools to create and manage all land use, zoning, and other information related to a parcel, permit, inspection, plan, or code violation.

☑ **Reports & Dashboards** is a standard platform feature providing drag and drop capability for data analysis. Configure new reports, run saved reports, create ad-hoc queries, or clone a report. Separates access to data through security profiles, as well as schedules reports for real-time reporting.

☑ **Inspections App** helps manage inspector itineraries, inspection checklists, decisions, results, ordinance, and violation input. The BasicGov® Inspections App can also be used on Android devices for mobile online and offline* inspections. *Offline Inspections is optional.

☑ **Checklists** allows you to configure checklists (forms) that are dynamically generated. You are able to maintain a single question bank where portions of data can be duplicated across many checklists. Checklistst can be used for various license and permit applications, inspections, and more.

☑ **Dynamic Rules Engine (DRE)** is a cross-object workflow solution developed by BasicGov. The DRE simplifies and expedites complex business processes needed to effectively deploy a Permitting, Licensing, Inspection, and Code Enforcement system.

APPEXCHANGE

salesforce

2019

PARTNER

Salesforce® Platform Advantages

Secure, private, scalable & reliable
The Salesforce® service has been designed to provide customers with trusted privacy with the highest levels of performance, reliability, and security.

Market leadership and continuous innovation
Salesforce® has been frequently named one of the World's Most Innovative Companies by Forbes. Salesforce® is #1 in Enterprise Cloud Computing and #1 in CRM according to IDC.

Ease of use
The Salesforce® Platform offers a core set of technologies that not only powers BasicGov®, but also allows our customers to build custom apps, connect data from any system, and manage it from anywhere.

BasicGov

Schedule a demo!

BasicGov Systems, Inc.
500-609 West Hastings Street
Vancouver, BC V6B 4W4, Canada
Phone: 1-866-999-1846
basicgov.com