

Solution Brief

CloudOps Managed Services

Speed adoption, fuel innovation and reduce operational risk - CloudOps' managed services and augmented support will allow you to own your destiny in the cloud.

We help assess, implement, and operate DevOps practices like Continuous Integration/Continuous Delivery and cloud native technologies like Docker and Kubernetes.

**Building and running a cloud operations team is challenging.**

- High demand of time and costs
- Hard to find expertise and create cultural fit
- Difficult to retain talent
- Cost of doing it wrong can be high

CloudOps offers the right expertise at the right time with 24/7 SOC 2 audited support solutions to monitor and support the day-to-day operations of your infrastructure and application platform.

MANAGED SERVICES:**Managed Application Platform (MAP)**

Whether your infrastructure is public cloud, hybrid-, or multi-cloud, our team of DevOps experts will manage its operations for you. Focus on your application while our team operates and evolves your application platform and cloud infrastructure.

**Managed On-Premises Infrastructure**

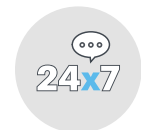
CloudOps will build and manage a highly reliable and scalable on-premises cloud infrastructure that will meet your needs today and grow with your business tomorrow.

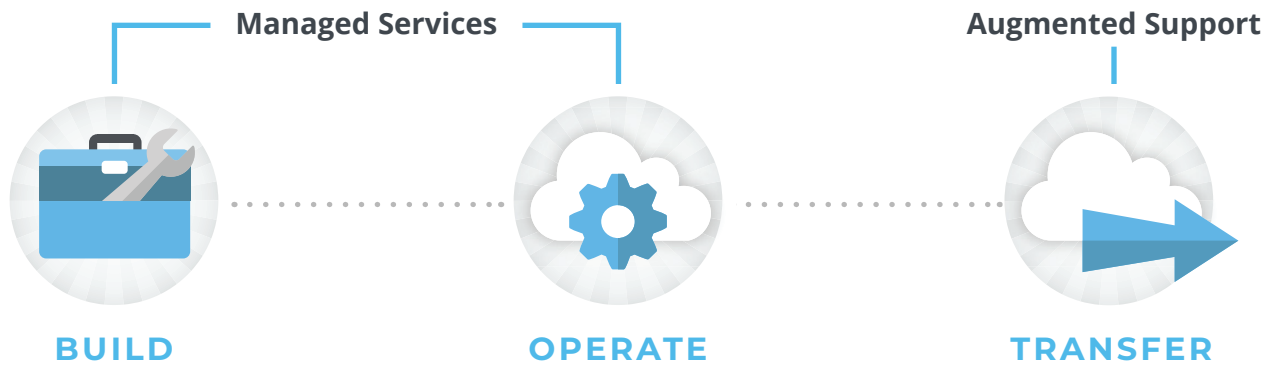
**Compliance and Security**

Going beyond best practice and taking the security and rigor of the application platform to an auditable level. This service blends intrusion detection, managed anti-malware and other enhanced hardening and security to the overall managed service.

**ESCALATION SERVICES:****Augmented Support**

When your operations team needs to escalate critical issues, a CloudOps expert is available to solve it anytime. We won't take ownership of your pipeline, but we will be there to offer the right expertise at the right time.





	APPLICATION	APPLICATION PLATFORM	INFRASTRUCTURE	24X7 SUPPORT
Managed Application Platform	Customer		Customer / 3rd Party	
Managed On-Premises Infrastructure	Customer	Customer		
Augmented Support	Customer	Customer	Customer / 3rd Party	

CloudOps provides a secure and compliant platform and experienced team for:

- Monitoring and alerting
- Logging and dashboards
- Disaster recovery options
- Service desk
- Automation
- Service and business continuity

Focus on innovation, we'll support your 24/7 operations on **any cloud**

CloudOps is a cloud consulting and services company focused on open source, cloud platforms, networking and DevOps. We help businesses thrive in a data driven software economy with successful adoption and operation of cloud platforms, enabling self-service, utility economics and API-automated, continuous delivery of IT.

