

Trouble Shooting Q&A

No Power- *Are you unable to get your screen to light up when you press power?*

1. Check the green LED indicator and plug connections on your power supply pack. Also, verify that your extension cord is receiving power.

([Click here for location and detailed information](#))

- If the green LED is lit, and still no power to console please call our service department at 888-887-7453 or email at info@airborneathletics.com.

Will not Rotate or Launch- *Are you receiving an E1 error on your console display?*

1. Re-calibrate your system using instructions. In attempt to prevent this error, always shut-down your system by using the power button rather than unplugging. ([Click here for calibration instructions](#))

- If you continue to have issues, or do not have an E1 on console display, please call or email our service department to diagnose. 888-887-7453 or email at info@airborneathletics.com

Net System Issues- *Are you having trouble positioning the net system to “In Use” or “Storage”?*

1. Check that your net is free from the frame of the machine in all areas, and not catching when attempting to put in place. ([Click here for detailed information](#))