

The Challenge

NHS Fife are always looking to minimise the use of medication, and were keen to try My Improvement Network as a new and innovative way to engage with patients.

The Solution

Patients responded well to the system, proving to be an interesting and engaging diversion. They are now much more engaged with improvements in speech and conversation and staff now have an effective communication tool for the patients in their care, supporting the delivery of much improved care.

The My Improvement Network was easy to navigate and at no point did it prove distressing or disconcerting for the patients. The ability to build up favourite media content in a user profile allows each Occupational Therapist to view the favoured activities of that particular user.

Relatives of patients found that the software was an excellent tool to help with communication with their loved ones. Often it is very difficult for the visiting relative to engage with their family member. This technology is an amazing trigger that precipitated this and was able to enrich the family member to being able to engage with their loved one.



“Such was the level of interaction with the software, we were able to significantly reduce the need for sedative medication. The experience of using this software clearly showed that this can help.”

Doctor Gareth Thomas-Specialist Old Age Psychiatry
at The Queen Margaret Hospital Dunfermline