

Cumbria Partnership NHS Foundation Trust

Millom Community Hospital

The Challenge

We have patients suffering from Motor Neurone Chorea, CVA as well as many other disabilities. None Verbal communication can have the effect of the individual feeling isolated and un-stimulated.

It was important for us at Millom that we addressed these issues through meaningful activities and group interaction.



Millom Hospital have been nominated for an award, we had people visit the Hospital to see what we are doing here. They were all very impressed with our My Improvement Network Technology and voiced their desire to promote a system.

The Solution

The My Improvement Network Technology was introduced into Millom Community Hospital in July 2015. The software encourages our patients, their families and staff to interact helping patients to receive more personalised care and to improve mood and wellbeing whilst in the hospital.

The technology also aims to support patient's families during visiting times by encouraging interactions such as working together to create personalised life books containing memories in the form of stories, photographs and descriptions.

The result we have witnessed so far has been a patient who has been suffering from CVA, resulting in a loss of verbal communication and right sided weakness. The loss in communication can often mean she felt isolated, un-stimulated and almost forgotten.

On one occasion her family visited and we decided to try out the My Improvement Network Technology to see if we could create an entertaining environment. She was very encouraged by the fact her family could join in. We encouraged her use of speech as we tried to engage in conversation and discover her likes/dislikes. She loved the Beatles and sang to all the words of a track. It was not only enjoyable but helped lift her mood, improved her speech and encouraged her to have activities in the daily life.



OUTCOME

The patient's mood was lifted, her speech improved and encouraged her to have activities in her daily life.