

# Heatherwood & Wexham Park Hospital

## NHS Foundation Trust



### The Challenge

Heatherwood and Wexham Park Hospitals are one of the many Trusts working towards improving the quality of care and overall wellbeing of each individual patient that comes through the doors. We are eager to work with any tools that could contribute towards this. in a positive way.

### The Solution

Heatherwood and Wexham Park Hospitals NHSFT's vision is to have a dementia friendly Hospital and we are well on our way to this.

My Improvement Network's technology has been deployed into our Sunflower Lounge, which is decorated in the style of a 1950 living room. It is a place where the patients can come to retreat and get away from the busy ward environment. We have My Improvement Technology positioned in this room which is used for interaction, removing isolation as patients enjoy activities such as sing along, quizzes, music and puzzles. The software is extremely popular when used in a group setting and has proven to change the behaviour of difficult patients when in use.

We are confident of the changes that we have made at Heatherwood and Wexham Park for patients with dementia and their families, though positive changes and this is reflected in some of the feedback that we have received regarding the Sunflower Lounge and My Improvement Network Technology.

**“Thank you for helping Mum out, it makes such a difference.”**

Here are some reflections regarding My Improvement Network Technology:

**“I was very disappointed with my life this morning. I feel much better, much happier. Coming here is a lovely way to celebrate your life.”**

**“I have thoroughly enjoyed this, as it reminded me of doing puzzles with my husband and it was our favourite pastime.”**

**“I wasn't sure at the start, but I liked it. It was difficult at times but I surprised myself. Thank you for introducing me to the technology, it was lovely. I won't forget this, I shall go home and brag.”**