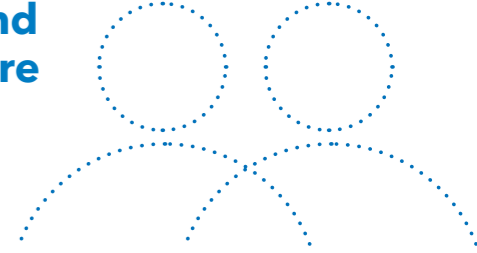


The Challenge

Ysbyty Glan Clwyd Hospital is one of the leading Hospitals under the NHS Wales Trust. They look after patients suffering with dementia, delirium, confusion and memory problems. Their objective is to develop a better environment for patients whilst improving dementia care within the hospital setting. The focus for the majority of Trusts in the UK is to become a more dementia friendly Hospital.



“They are important and we value who they are as a person!”



The Solution

Having seen the technology, we were immediately impressed and could see that this was something that would add value and contribute positively in supporting the care we want to deliver to our patients at the hospital to help improve the Care of the Elderly Ward. Working together with My Improvement Network we can see we are getting closer to our end goal of providing the most beneficial and stimulating environment for people coping with dementia, not only by using the technology with the patient on a 1-1 basis but and also in Groups. We believe when we spend time with a person who has dementia, this sends out a powerful message...



Ellen Lyons

The Solution

Such activities and media software are very useful as it gets patients talking about their past and allows them to reminisce around happy times. Our belief in the technology and the difference it can make to both patients and staff, is being promoted throughout other hospitals in Wales and much fundraising is being embraced in support of this most worthy initiative, so others may benefit. Our aim is to have one unit in every Bay so people do not have to wait to use the unit. The technology is powerful in helping the person feel important and valued, giving them a sense of belonging and it helps reduce isolation. It helps people explore how they are feeling and relieve symptoms of anxiety and depression.

OUTCOME
Staff and patients love it, it breaks down barriers.