



Registration Form 2019/2020

Date: ____/____/____

Participants Name(s): _____ Birthdate: _____

Participants Name(s): _____ Birthdate: _____

Participants Name(s): _____ Birthdate: _____

Participants Name(s): _____ Birthdate: _____

Parent/guardian name required if swimmer under 18: _____

Address: _____ City: _____ Zip: _____

Mobile Phone: (____) _____ Home Phone: (____) _____

E-mail: _____

Please opt in to SwimLabs Emails & Texts for notifications for appt reminders, events, closures, scheduling, etc.
*** We are not responsible for missed lessons due to opting out or unsubscribing to emails and texts for appts.

How did you hear about us (If SwimLabs clients please list name): _____

SwimLabs HC, Inc.

RELEASE OF LIABILITY – PLEASE READ CAREFULLY BEFORE SIGNING

THIS IS A WAIVER OF LEGAL RIGHTS

In consideration of being allowed to participate in any way in the SwimLabs Swim School program, its related events and activities, I _____, the undersigned, acknowledge, appreciate and agree that:

1. The risk of injury from the activities involved in this program is significant, including the potential for permanent paralysis and death, and while particular skills, equipment, and personal discipline may reduce risk, the risk of serious injury does exist; and,
2. I KNOWINGLY AND FREELY ASSUME ALL SUCH RISKS, both known and unknown, EVEN IF ARISING FROM THE NEGLIGENCE OF THE RELEASEES or others, and assume full responsibility for my participation; and,
3. I willingly agree to comply with the stated and customary terms and conditions for participation. If, however, I observe any unusual significant hazard during my presence or participation, I will remove myself from participation and bring such to the attention of the company immediately; and,
4. I irrevocably grant Inside SwimLabs permission to use and own all rights, including the copyright, to any photograph, videotape, digital image or other likeness of Participant taken while participating in the Programs. Such material may be used by SwimLabs in any medium for any purpose whatsoever; and,
5. I, for myself and on behalf of my heirs, assigns, personal representatives and next of kin, HEREBY RELEASE, INDEMNIFY, AND HOLD HARMLESS THE SwimLabs, HC Inc., their officers, officials, agents and/or employees, other participants, sponsoring agencies, sponsors, advertisers, and, if applicable, owners and lessors of premises used for the activity ("Releasees"), WITH RESPECT TO ANY AND ALL INJURY, DISABILITY, DEATH, or loss, or damage to person or property, WHETHER ARISING FROM THE NEGLIGENCE OF THE RELEASEES OR OTHERWISE, to the fullest extent permitted by law.

FOR PARENTS/GUARDIANS OF PARTICIPANTS OF MINORITY AGE (UNDER AGE 18 AT TIME OF REGISTRATION)

If signing for a minor participant under the age of 18 at time of registration, this is to certify that I, as parent/guardian with legal responsibility for this participant, do consent and agree to his/her release as provided above of all the Releasees, and, for myself, my heirs, assigns, and next of kin, I release and agree to indemnify and hold harmless the Releasees from any and all liabilities incident to my minor child's involvement or participation in these programs as provided above, EVEN IF ARISING FROM THE NEGLIGENCE OF THE RELEASEES, to the fullest extent permitted by law.

SIGNED _____ DATE SIGNED _____
(PARTICIPANT/PARENT/GUARDIAN SIGNATURE)



SWIMLABS POLICIES – READ AND SIGN

General Info:

Registration – We charge an annual registration fee of \$35 per family. Payment must be made at the time of registration.

Swimming Attire - *All of the following items are available for purchase at SwimLabs:

- Swimsuits - Although it is not a requirement, we recommend that girls wear one-piece swimsuits.
- Goggles - It is strongly encouraged that all swimmers wear a pair of goggles during lessons.
- Swim Caps - All swimmers with hair below their ears must wear a swim cap or must have hair in a secure ponytail.
- Swim Diapers - Children under the age of 3 or children who are not yet potty trained must wear a swim diaper. See "Accident Policy" below.

Accident Policy - If a child has a fecal accident in the water that may contain harmful bacteria or a parasite, it may cause us to close that pool for a lengthy period of time for the decontamination process. If a pool must be closed due to your child's accident, you will be assessed fees for revenue lost due to the closure. Please do your best to avoid an accident during the lesson.

Pool Area/ Waiting Room – While your child is in a lesson, please remain in the waiting room until their lesson is finished. Please monitor your children when they are in the waiting area. We do not allow running on the pool deck or in the waiting room.

Appointment Time – Arrive on-time for your class or private lesson. Regardless of the time a swimmer arrives, lessons will not extend longer than 5 minutes past the scheduled end time (schedule permitting).

Group Lessons:

Payment –

- Automatic Monthly Payment – *Recommended for all Group Lesson clients. Payments are deducted from your account on the first business day of each month. Automatic payment is a 2-month minimum. This option allows you to enroll your child in the same class for an ongoing period of time, guaranteeing them a space in the class and 1 makeup lesson/month. **Written notice (withdrawal form) is required on the 15th of the prior month to withdraw from lessons.** We do not offer refunds for any group lessons on the automatic payment option. We use a 5th week billing cycle; ie; 4 classes is \$80 and/or 5 is \$100.
- Pay per session – Child will only be booked in classes that are paid for in advance. Classes are booked in increments of 4 or 5 weeks at a time depending on the month. Written notice is not required to withdraw, however, we do not offer refunds for any group lessons cancelled on the pay per session option. It is the client's responsibility to sign their child up for the next round of classes. There is a risk of losing your spot in a class if not signed up and paid for in advance.

Cancellations & Make-Up Policy – SwimLabs group lessons are in high demand. By reserving this spot you are agreeing to pay for your reserved spot, independent of your child's attendance. It is your responsibility to make sure that your vacations, appointments and other activities do not interfere with the classes you are enrolled in. **We offer one (1) Make up lesson per month. We must have notice a minimum of one hour before the group class begins. Voicemail and email are acceptable forms of notice via 801-553-7172 and/or Sandyinfo@swimlabs.com**

Instructors - We try to keep our instructors as consistent as possible, but do not guarantee that the same instructor will teach your child's class every week due to vacation, schedule changes, illness, etc. Our substitute policy and training allow any instructor to teach any class and know exactly what skills and progressions your child needs to be working on. Please note that it is beneficial to periodically have different instructors to enhance the learning process.

Private Lessons:

Payment –

- **Monthly autopay for private lessons-** **These may be made up, however, if we are NOT notified 24 hours in advance, there is a \$25 late cancel fee. Reschedules may not always be able to be done with the same instructor.**
- **Pay per lesson** – Lessons may be paid for at the time of each lesson via credit card or cash. The per lesson price will be charged at the time of the lesson. We require a credit card to be kept on file, taken at the time of registration, in the instance that a swim lesson is missed. See "Cancellations" below. We do not offer refunds for any private lessons.
- **Packages** – Packages may be purchased for private, semi-private, or 3 & 4 person private swim lessons. Each time you arrive for a lesson, a lesson is deducted from your package. It is your responsibility to make sure that your vacations, appointments and other activities do not interfere with lessons you have scheduled. We do not offer refunds for any packages purchased.

Cancellations - For all private lessons, we require 24-hour notice to cancel or reschedule. **If less than 24-hour notice is given, you will be charged a cancellation fee of \$25 for your absence.** It is your responsibility to make sure that your vacations, appointments and other activities do not interfere with the lessons for which you have scheduled. We do not refund cancellation fees.

Private Lesson Scheduling – All private lessons can be scheduled with our front desk staff or online at www.swimlabs.com/sandy. You may schedule your appointments when you wish, whether you have purchased one lesson or a package of lessons. If you would like to schedule your lessons at the same time each week, please speak with our front desk staff about setting that up. Otherwise, we will not reserve that time for you on an ongoing basis. We do not arrange the groups for semi-private, three or four person private lessons. You must arrange the people to fill those spots.

Instructors – Instructors for private lessons may be requested based on instructor schedule availability. However, if an instructor is not specifically requested by the client, it is not guaranteed that the client will be booked with any particular instructor ongoing.

If your credit/debit card is rejected for any reason there will be a \$10 service fee for any rejected cards.

I have read the Policies and Procedures and agree to abide by these stated rules. I understand that SwimLabs does not offer refunds for any services, and only offers one make up/month as long as SwimLabs Staff are notified one hour prior to the group class. Private lessons must be notified 24 hours in advance for a "reschedule" allowance.

SIGNED _____ DATE _____

(Participant/Parent/Guardian)

