

People: Process Accountability Chart (PACe)

- 1 Identify 4 to 9 processes that drive your business.
- 2 Assign someone specific accountability for each process.
- 3 List Key Performance Indicators (KPIs) for each process (better, faster, cheaper).

2 Person Accountable	1 Name of Process	3 KPIs (Better, Faster, Cheaper)