

# Guest Wi-Fi, Simplified

Wi-Fi isn't just about connecting devices anymore. It's about connecting people to your brand to build loyalty. Whether in hotels, apartments, retail stores, or senior/student housing, a secure, high performance Wi-Fi experience is critical to customer satisfaction. The ElevenOS guest Wi-Fi platform is designed for plug and play integration with Meraki network hardware in businesses of all sizes. The joint solution makes it easier to securely authenticate guests and centrally manage the network for a consistently great Wi-Fi experience across multiple properties. **It's guest Internet made simpler, smarter, and more secure.**

## ElevenOS central guest Wi-Fi platform meets Meraki networking hardware in the cloud



### Centralized Authentication

The ElevenOS platform offers flexible authentication options from traditional access codes and email addresses to automatic connection with MAC address and Passpoint (HotSpot 2.0) to seamlessly and securely connect guests throughout their stay and when they return.



### Custom Portal Templates

Delight guests with dynamic, multi-lingual captive portals that are easily managed centrally across all properties. Create revenue and engagement opportunities with tiered plans and links to onsite amenities and local attractions with responsive design to support most device types.



### Tiered Internet and Billing

Drive incremental revenue with tiered plans to meet guest needs. Today's guests understand the value of enhanced Wi-Fi and are willing to pay for more speed and devices. ElevenOS integrates with leading property management systems (PMS) and 100+ credit card gateways for billing ease.



COMING SOON

### Personal Area Networks (PAN)

Provide guests with their own Wi-Fi network to access all of their devices while being assured no one else can. Enable a secure connection to laptops, smartphones, and streaming devices (Apple TV, Chromecast, etc.), to create a "living room" like experience like guests have at home.



### Cloud-managed Wi-Fi

Get the benefits of cloud-managed Wi-Fi, while streamlining your onsite infrastructure requirements. Save time with dynamic service provisioning and bandwidth optimization across multiple areas, users, and devices at once. ElevenOS works with both wired and wireless on MX and MR devices.



### Actionable Analytics & Reporting

Better manage the connected guest experience across multiple properties within a brand or portfolio with usage and revenue tracking, bandwidth allocation reports, and more. Analyze rich Wi-Fi data from single properties or groups from a centralized web-based dashboard.

# Eleven & Meraki: Stronger Together



## Flexible Billing Options

- Tiered Internet plans
- PMS and credit card billing



## Enhanced Guest Experience

- Auto-connect to Wi-Fi
- Elegant captive portals



## Better Visibility

- Real-time analytics
- On-demand reports



## Simple & Secure

- Centralized authentication
- No gateway with free Wi-Fi



## The ideal solution for...

### Hospitality, Retail & Healthcare

ElevenOS combined with Cisco Meraki hardware provides a cost effective solution to centrally manage the guest Wi-Fi experience across all devices and properties with no additional hardware required. Create engaging branded portals and manage tiered Internet from a simple user interface. Manage bandwidth and performance in real-time with robust dashboards for consistent, reliable, and high performance Wi-Fi, always and everywhere. It's Wi-Fi that staff and guests will love.

### Apartments, Senior Living & Student Housing

ElevenOS makes enterprise-grade Wi-Fi management easy with Cisco Meraki equipment in multi-dwelling units (MDU), like apartments, senior living, student housing, and more. Eleven's central guest Wi-Fi platform enables secure billing, authentication, custom captive portals, and easy tenant onboarding. Non-technical property staff can easily manage resident Wi-Fi in just a few clicks. ElevenOS makes delivering great Wi-Fi to residents simpler, smarter, and more secure.

## What sets Eleven apart?

### Vertical Expertise

With deep roots in the hospitality industry, Eleven understands complex, multi-system networks and the importance of delivering the same fast, reliable, engaging Wi-Fi experience at every property.

### Proven & Trusted Solution

Each month, Eleven's cloud-based guest Internet management platform helps millions of guests stay connected at thousands of hotels, cruise ships, apartments and student housing locations around the world.

### Integrations & Simple APIs

ElevenOS is designed with pre-built integrations to resident and guest information systems. Plug ElevenOS into your existing infrastructure to create endless possibilities for guest engagement and revenue generation.