

MEMBERSHIP BENEFITS

	BRONZE	SILVER	GOLD
Priority Service - Our Members are taken care of first.	✓	✓	✓
10% discount on HVAC, Plumbing and Electrical Repairs	✓	✓	✓
\$100 Equipment Purchase Credit	✓	✓	✓
15% discount on HVAC, Plumbing and Electrical Repairs	-	✓	✓
2 Year Parts and Labor Warranty	-	✓	✓
\$200 Equipment Purchase Credit	-	✓	✓
Prescheduled Maintenances	-	✓	✓
Service Fee Applied Toward Repairs	-	✓	✓
Option for Front Line Service	-	✓	✓
HVAC Repairs Included	-	-	✓
\$400 Equipment Purchase Credit	-	-	✓
Monthly Amount	\$10	\$21	\$45

**Includes furnace, A/C, humidifier, standard filter and water heater*

Pricing for Multi-Family Buildings may differ.

TERMS, CONDITIONS & CLARIFICATIONS

- ****Exclusions:** Furnace Heat Exchangers, Compressors, Boiler Sections, Geo Thermal, Dehumidifiers, Tankless Water Heaters, Programmable Thermostats, Refrigerant Leaks, Evaporator Coils, Fuses, Circuit Breakers or Disconnects, “Chemical” Coil Cleaning, Cabinetry, Ductwork and Piping Repairs Required By Fire, Floods, Accidents, Acts Of Nature (Including Insects) or Freeze-ups of any kind, Problems Resulting from Electrical Brown-Outs, Black-Outs or Surges from Electric Supply Entity, Problems Resulting from Inadequate Natural Gas or Propane Supply or Pressure Problems Resulting from Broken or Deteriorated Water Piping, Ductwork or Wiring
- **After Hours Fee Schedule:**
There will be a service fee charged to the customer for breakdown calls received between 6:00 PM and 7:00 AM on weekdays, all day Saturday, Sunday & Holidays. Our phone representative will explain these charges when your appointment is made. This fee does not apply to scheduled precision tune-up appointments.
- Cancellation Policy: Membership may be cancelled any time after first 6 months of membership.
- Service calls requested after normal business hours will result in an after-hours fee.
- In the event we do not meet the Front of the Line time frame, customer will receive a \$50.00 credit towards the service call repair.
- Major equipment credit can be used once per calendar year.
- No equipment age requirement.
- (1) Inspection per Heating Season and (1) Inspection per Cooling Season.
 - **Heating Season ~ September 1st - March 31st**
 - **Cooling Season ~ April 15th – August 31st**

Maintenances will be done between the hours of 8am and 4pm, Monday through Friday.

- Parking Fees are chargeable where applicable.
- **Payment of the enrollment fee authorizes Althoff Industries to charge the monthly fee listed on this form to the credit card provided at time of enrollment on a monthly basis beginning the first day of the month following the enrollment date. Customer also agrees today’s enrollment fee will be charged immediately upon acceptance of this membership. Customer may cancel this automatic monthly deduction any time after 6 months from enrollment date. The membership will continue until cancelled by either the customer or Althoff Industries.**

All service agreement coverage subject to change without notice.