

Let's Plan For Your Service Visit



Unit Access

- Establish a place where you will remain during the service call where we can maintain 6 feet of space between you and our staff.
- Our team will be wearing a face mask while in your unit and you should as well.



Health Checks & Precautions

- Our staff conducts daily health checks taking our temperature and certifying (to our knowledge) that we have not been exposed to coronavirus.
- On the day of the scheduled service, we will call to ensure you and anyone in your unit are feeling well and haven't been around anyone who is sick.
- Our team will disinfect work areas and door knobs. We'll leave the unit as we found it and let you know when the visit is complete.



Help Us, Help You!

- Prepare for your service call. Clear the area to be serviced to eliminate the need for our team to touch additional items in your unit.
 - For example: if your sink is leaking, remove all items on the counter, in the sink, and in the cabinet underneath the sink.
- Turn on any lights and open any doors or cabinetry that needs to be accessed during the service call.